

Policy and Resources Committee

INFORMATION PACK

Date: THURSDAY, 23 FEBRUARY 2023

Time: 1.45 pm

Venue: COMMITTEE ROOMS, 2ND FLOOR, WEST WING, GUILDHALL

3. MINUTES

- *To note the public minutes of the Capital Buildings Board meeting held on 16 November 2022 (Pages 5 10)
- *To note the public minutes of the Resource Allocation Sub-Committee meeting held on 1st December 2022 (Pages 11 - 14)
- *To note the public minutes of the Civic Affairs Sub-Committee meeting held on 6 December 2022 (Pages 15 - 20)
- e) *To note the public minutes of the Communications and Corporate Affairs Sub-Committee meeting held on 12 December 2022 (Pages 21 - 24)
- to note the public minutes of the Operational Property and Projects Sub-Committee meeting held on 26 January 2023. (Pages 25 - 30)
- 16. *RESULTS OF SURVEY OF CITY RESIDENTS AND WORKERS
 Report of the Deputy Town Clerk.

For Information (Pages 31 - 114)

17. *ENGAGEMENT STRATEGY WITH WORLD ECONOMIC FORUM (WEF) UPDATE Report of the Director of Innovation and Growth.

For Information (Pages 115 - 118)

18. * PROTECT DUTY (MARTYN'S LAW) UPDATE

Joint Report of the Commissioner and Executive Director Environment.

For Information (Pages 119 - 122)

19. * POLICY AND RESOURCES CONTINGENCY/DISCRETIONARY FUNDS

Report of the Chamberlain

For Information (Pages 123 - 134)

23. **NON-PUBLIC MINUTES**

- *To note the non-public minutes of the Capital Buildings Board meeting held on 16 November 2022 (Pages 135 140)
- * To note the non-public minutes of the Resource Allocation Sub-Committee meeting held on 1st December 2022 (Pages 141 - 146)
- *To note the non public minutes of the Civic Affairs Sub-Committee meeting held on 6th December 2022 (Pages 147 - 158)
- e) *To note the non-public minutes of the Communications and Corporate Affairs Sub-Committee meeting held on 12 December 2022 (Pages 159 160)
- * To note the non-public minutes of the Operational Property and Projects Sub-Committee meeting held on 26 January 2023 (Pages 161 - 162)

28. GUILDHALL COMPLEX - REFURBISHMENT OPTIONS FOR THE NORTH AND WEST WINGS

*Guildhall Complex - Refurbishment Options for the North and West Wings

Report of the City Surveyor.

(Background report to be read in conjunction with item 28a).

For Information

(Pages 163 - 202)

29. * CITY FUND INVESTMENT PORTFOLIO - ANNUAL UPDATE & STRATEGY REPORT

Report of the City Surveyor.

For Information

(Pages 203 - 224)

30. * STRATEGIC PROPERTY ESTATE (CITY FUND & CITY'S CASH ESTATE) - ANNUAL UPDATE & STRATEGY FOR 2023/2024 TO 2027/28

Report of the City Surveyor.

For Information

(Pages 225 - 238)

31. * CITY'S ESTATE: 2023 INVESTMENT PROPERTY PORTFOLIO STRATEGY Report of the City Surveyor.

For Information

(Pages 239 - 252)

32. * MAJOR PROJECTS - HIGH LEVEL FORECASTS AND CASH FLOW

Report of the Chamberlain.

For Information (Pages 253 - 262)

Ian Thomas
Town Clerk and Chief Executive



CAPITAL BUILDINGS BOARD

Wednesday, 16 November 2022

Minutes of the meeting of the Capital Buildings Board held at the Guildhall EC2 at 9.00 am

Present

Members:

Deputy Sir Michael Snyder (Chairman) David Brooks Wilson

Oliver Sells KC (Deputy Chairman)

Alderman Timothy Hailes (Ex-Officio

Deputy Keith Bottomley Member)

Alderman Alison Gowman James Tumbridge

Alderman Ian David Luder Deputy Randall Anderson
Deputy James Thomson (Ex-Officio Deputy Henry Colthurst

Member) Martha Grekos

In attendance:

Philip Woodhouse Henry Pollard

In attendance (observing online):

Catherine McGuinness

Ruby Sayed

Officers:

Paul Murtagh - Community and Children's Services Department

Tim Cutter - City Surveyor's Department

Deborah Cluett - Comptroller and City Solicitor's Department

Angela McClaren - Commissioner, City of London Police

Alistair Cook - Chamberlain's Department
Emma Moore - Chief Operating Officer
Mark Lowman - City Surveyor's Department
Ola Obadara - City Surveyor's Department

Paul Wilkinson - City Surveyor

Martin O'Regan - City of London Police

Genine Whitehorn - Chief Operating Officer's Department

Chris Rumbles, Clerk - Town Clerk's Department

Paul Davis - AECOM

Ellen Fouweather - Town Clerk's Department
Paul Friend - City Surveyor's Department
Peter Sebastian - Chamberlain's Department
Sonia Virdee - Chamberlain's Department

Alessia Ursin - Chief Operating Officer's Department

1. APOLOGIES

Apologies were received from Chris Hayward, Sir David Wootton and Edward Lord

2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

The Board noted a standing declaration of David Brooks Wilson in respect of all matters concerning Arcadis, Keltbray Group Ltd, The Wilky Group Ltd, Michael Squire and Partners, City and Provincial Properties Ltd and Enstar Capital Ltd.

3. MINUTES

The Board considered minutes as follows:

- a) The public minutes of the Capital Buildings Board meeting on 13th July 2022 were approved as an accurate record.
- b) A note of the inquorate Capital Buildings Board meeting on 14 September 2022 was noted.

The Comptroller and City Solicitor took the opportunity to highlight that consideration of items relating to the Museum of London and potential City of London Police use of the Middlesex Street Estate Car Park, with Capital Buildings Board acting on the 'promoter' side, required a need for separation of functions between City as 'promoter' and the City as 'local planning authority'. Any Member of Capital Buildings Board, who was also a Member of Planning and Transportation Committee, would need to be aware that any participation in the discussion today would preclude the Member from participating in consideration of the item at Planning and Transportation Committee should it come forward for approval.

4. MIDDLESEX STREET ESTATE - AREAS OF CAR PARK AND SIX SHOP UNITS.

The Board received a joint report of the Director of Community and Children's Services and City Surveyor relating to the appropriation of areas of the car parks and six Gravel Lane shop units (together called the MSCP) and ring fencing of a capital sum for housing purposes.

Randall Anderson and Keith Bottomley departed the meeting for consideration of this item.

The Chairman confirmed that the report needed dealing with on the conditionality that Community and Children's Services Committee declared the MSCP as surplus to their requirements.

A Member remarked on Finance Committee having yesterday granted approval of a 'a capital sum to be ringfenced by Finance Committee to the Community and Children's Services Committee for housing use' as a condition of the surplus resolution'.

The Chairman added how any decision taken would be subject to Community and Children's Services Committee declaring MCSP as surplus to their requirements, noting the removal of any qualification relating to Finance Committee within the recommendation as this had already been resolved.

RESOLVED: That Members: -

- Agree to appropriate the MSCP to police purposes upon Recommendation 2 taking effect.
- Agree that despite there being no legal nor audit reason to do so, if the Community and Children's Services Committee requires a capital sum as a condition of the surplus resolution, then a capital sum can be ring-fenced for housing use, its expenditure to be determined by the Community and Children's Services Committee.
- 5. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE** There were no public questions.
- 6. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT There were no additional items of business.

7. EXCLUSION OF THE PUBLIC

RESOLVED: That under Section 100A of the Local Government Act 1972, the public be excluded from the meeting for the following items, on the grounds that they involve the likely disclosure of Exempt Information, as defined in Part 1 of Schedule 12A of the Local Government Act.

8. NON-PUBLIC MINUTES

a) The non-public minutes of the Capital Buildings Board meeting on 13th July 2022 were approved as an accurate record of the meeting.

9. MUSEUM OF LONDON RELOCATION PROGRAMME: UPDATE

The Board considered a report of the City Surveyor updating on the Museum of London Relocation Programme.

10. BARKING REACH POWER STATION - SITE REMEDIATION PROJECT

The Board considered a report of the City Surveyor providing a progress report relating to the Barking Power Station – Site Remediation Project.

11. SALISBURY SQUARE DEVELOPMENT - STAGE 4B, ENABLING WORKS PROGRESS AND PCSA UPDATE

The Board considered a report of the City Surveyor updating on progress being made on the Salisbury Square Development.

12. PROPOSED EASTERN BASE FOR COLP -VACANT POSSESSION STRATEGY

The Board considered a report of the City Surveyor relating to a vacant possession strategy for the proposed Eastern Base for City of London Police.

13. MIDDLESEX STREET, CAR PARK, MIDDLESEX STREET, E1 7AD

The Board received a progress report of the City Surveyor relating to Middlesex Street Car Park.

14. MIDDLESEX STREET ESTATE - AREAS OF CAR PARK AND SIX SHOP UNITS.

The Board received a non-public appendix to be read in conjunction with item 4.

15. FUTURE POLICE ESTATE PORTFOLIO UPDATE

The Board received a joint report of the City Surveyor and Commissioner providing an overview of the Future Police Estate Portfolio.

16. REPORT OF ACTION TAKEN

The Board received a report of the Town Clerk providing details of recent decisions taken by the Town Clerk, in consultation with the Chairman and Deputy Chairman in accordance with Standing Orders 41 (a) and 41 (b).

17. NON-PUBLIC QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE

Frequency of Meetings – A Member questioned whether there was a need for Capital Buildings Board to meet more frequently given the major projects within its remit. The Chairman acknowledged there may be a need to meet more frequently in future and confirmed he would give further consideration to this.

18. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED

There were no additional items of business.

19. MINUTES

a) The confidential minutes of the Capital Buildings Board meeting on 13th July 2022 were approved as an accurate record.

The meeting closed at 10.20am		
 Chairman		

Contact Officer: Chris Rumbles

tel. no.: 020 7332 1405

christopher.rumbles@cityoflondon.gov.uk

This page is intentionally left blank

RESOURCE ALLOCATION SUB (POLICY AND RESOURCES) COMMITTEE

Thursday, 1 December 2022

Minutes of the meeting of the Resource Allocation Sub (Policy and Resources)
Committee held at Committee Rooms, 2nd Floor, West Wing, Guildhall on Thursday,
1 December 2022 at 1.45 pm

Present

Members:

Deputy Henry Colthurst (Chairman)

Deputy Randall Anderson

Deputy Keith Bottomley

Deputy Edward Lord

Catherine McGuinness

Alderman Sir William Russell

Mary Durcan Tom Sleigh

Deputy Shravan Joshi Deputy James Thomson

In Attendance (observing online)

Ruby Sayed

Officers:

Michael Cogher - Comptroller and City Solicitor

Caroline Al-Beyerty - Chamberlain

Richard Chamberlain - City Surveyor's Department
Nicholas Gill - City Surveyor's Department
Ian Hughes - Environment Department
Jack Joslin - Bridge House Estates

Juliemma McLoughlin - Executive Director Environment
Peter Sebastian - Chamberlain's Department
Rob McNicol - Environment Department
James Lee - Bridge House Estate

Jonathan Poyner - Barbican Centre

Jo Kingston - Environment Department
Dionne Corradine - Chief Strategy Officer
Tilly Holmes - Bridge House Estates

Dylan McKay - Deputy Town Clerk's Department

Emma Moore - Chief Operating Officer
Bob Roberts - Deputy Town Clerk

Chris Rumbles, Clerk - Town Clerk's Department

1. APOLOGIES

Apologies were received from Chris Hayward, Michael Mainelli, Tijs Broeke and Ruby Sayed.

2. MEMBERS DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

There were no declarations.

3. MINUTES

RESOLVED, that the public minutes of the Resource Allocation Sub-Committee meeting held on 9 November 2022 be approved as an accurate record.

4. COMMUNITY INFRASTRUCTURE LEVY NEIGHBOURHOOD FUND - APPLICATIONS FOR APPROVAL

Members considered a report of the Managing Director of Bridge House Estates presenting applications for approval to the Community Infrastructure Levy Neighbourhood Fund (CIL).

The Managing Director referred to Members' previous observation regarding the diversity of the CIL portfolio, with a large number of churches appearing to receive funding. The Managing Director clarified that churches made up one fifth of the value of CIL funding to date, with the funding being primarily focussed on enhancing accessibility requirements of churches. Churches were able to apply to CIL Neighbourhood Funding where they qualified, but with efforts ongoing at looking to increase knowledge of the fund and increase diversity of the applications that were coming through.

A Member remarked on knowing New Diorama very well, with them doing an outstanding job and being fully supportive of the application.

A Member raised a concern regarding the The Corporation Church of St Paul In London (St Paul's) application and suggested they could potentially look at sourcing funding from elsewhere rather than through CIL. The Member confirmed that they would provide a further comment in non-public regarding the ongoing relationship between St Paul's and the City Corporation. A Member added how they considered if difficult to evidence the impact on the community through the work proposed and questioned whether CIL was the most appropriate fund, with Bridge House Estates Funding appearing more appropriate.

Catherine McGuinness declared an interest as a Councillor at St Paul's, which the Chairman noted.

Members were in agreement in their support of the New Diorama application, with the Chairman indicating that he would be inclined to push back on the St Paul's application at this point in time.

The Managing Director referred to work that remained ongoing in reaching out to the residential community through speaking to ward Members, Resident Associations connected to estates and working with Community and Children's Services Department in looking to identify people eligible to apply to CIL. Members were in agreement on a need to get the CIL Neighbourhood Fund supporting the neighbourhood.

RESOLVED: That Members: -

- 1. Noted the approved and rejected grants under delegated authority at a meeting of the CILNF Officer Panel in November 2022.
- 2. Approved a grant recommended to 'New Diorama' at a meeting of the CILNF Officer Panel in November 2022 (Appendix 2) £181,000.
- 3. Refused a grant recommended to 'The Corporation Church of St Paul in London' at a meeting of the CILNF Officer Panel in September 2022 (Appendix 2) £362,044.
- 4. Noted the current position of the CILNF with respect to funds available and ongoing reporting.
- 5. Noted the pipeline of grant applications over £50,000 currently under assessment by the CGU.

5. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB-COMMITTEE

There were no questions.

6. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT There were no additional items of business.

7. EXCLUSION OF THE PUBLIC

RESOLVED: That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part 1 of the Schedule 12A of the Local Government Act.

8. NON-PUBLIC MINUTES

Resolved, that the non-public minutes of the Resource Allocation Sub-Committee meeting held on 9 November 2022 be approved as an accurate record.

9. CITY FUND - FUNDING STRATEGY 15/17 ELDON STREET EC2 AND 6 BROAD STREET PLACE EC2 REFURBISHMENT PROJECT - UPDATE REPORT

Members considered a report of the City Surveyor relating to the funding strategy for the refurbishment project at 15/17 Eldon Street EC2 and 6 Broad Street Place EC2.

10. CAPITAL REVIEW 2022 - FINAL RECOMMENDATIONS

Members considered a report of the Chamberlain relating to Capital Review 2022 – Final Recommendations.

11. COMMUNITY INFRASTRUCTURE LEVY AND ON-STREET PARKING RESERVE GOVERNANCE

Members considered a report of the Executive Director Environment relating to Community Infrastructure Levy and On-Street Parking Reserve Governance.

12. NON-PUBLIC APPENDIX 4 - COMMUNITY INFRASTRUCTURE LEVY NEIGHBOURHOOD FUNDS - APPLICATIONS FOR APPROVAL

Members considered a non-public appendix to be read in conjunction with item 4.

13. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB-COMMITTEE

There were no questions.

The meeting ended at 2.53pm

14. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE SUB-COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED

There were no additional items of business.

Chairman		

Contact Officer: Chris Rumbles christopher.rumbles@cityoflondon.gov.uk

CIVIC AFFAIRS SUB-COMMITTEE Tuesday, 6 December 2022

Minutes of the meeting of the Civic Affairs Sub-Committee held at Committee Room, West Wing, 2nd Floor West Wing on Tuesday, 6 December 2022 at 3.30 pm

Present

Members:

Deputy Edward Lord (Chair)
Mary Durcan
Deputy Keith Bottomley
Alderman Ian David Luder
Alderman Gregory Jones KC
Emily Benn
James Bromiley-Davis
Alderman Sir William Russell

In Attendance (Observing Online)

Giles Shilson

Officers:

Jenna Brassett
Andrew Buckingham
Rachel Cartwright
Michael Cogher
Leanne Corachea
Paul Double
Fiona Hoban
Claire Holdgate
Nigel Lefton
Gregory Moore
Peter Ochser
Monika Patel
Bob Roberts

Chris Rumbles, Clerk Gemma Stokley Edward Wood

Paul Wright

- Chamberlain's Department
- Deputy Town Clerk's Department
- Remembrancer's Office
- Comptroller and City Solicitor
- Remembrancer's Office
- City Remembrancer
- Remembrancer's Office
- Innovation and Growth
- Remembrancer's Office
- Assistant Town Clerk
- City Surveyor's Department
- Chief Operating Officer's Department
- Deputy Town Clerk
- Town Clerk's Department
- Town Clerk's Department
- Comptroller and City Solicitor's
 - Department
- Deputy Remembrancer

The Chair confirmed their intention to reorder the running order of the agenda to begin at item 9 and deal with non-public items of business during the first part of the meeting. This was to allow for maximum Member attendance and participation during consideration of the Members' Code of Conduct item. Members agreed to the reordering of the agenda as proposed.

9. **EXCLUSION OF THE PUBLIC**

RESOLVED: That under Section 100 (A) of the local Government Act 1972, the public be excluded from the meeting for the following item on the grounds it would involve the likely disclosure of exempt information as defined in Part I of the Schedule 12A of the Local Government Act.

Part 2 - Non-Public Agenda

10. BUSINESS TRAVEL SERVICES - OPTIONS (STAGE 1) AND AWARD (STAGE 2) REPORT

The Sub-Committee considered a report of the Chief Operating Officer relating to Business Travel Services Options and Award.

Part 3 - Non-Public Agenda

Members proceeded to consider the following matters that related to functions of the Court of Common Council which were not subject to the provisions of Part VA and Schedule 12a of the Local Government Act 1972, relating to public access to meetings.

11. MINUTES

RESOLVED: That the non-public minutes of the Civic Affairs Sub-Committee meeting on 18 July 2022 be approved as an accurate record.

Benefices

12. CHAIR TO BE HEARD

The Chair provided the Sub-Committee with an oral update relating to City Benefices.

Hospitality

13. GUILDHALL CHARGING REVIEW

The Sub-Committee considered a report of the Remembrancer relating to a Guildhall Charging Review.

14. CART MARKING CEREMONY - 2023

The Sub-Committee considered a report of the Remembrancer relating to a Cart Marking Ceremony in 2023.

15. APPLICATIONS FOR THE USE OF THE GREAT HALL

The Sub-Committee considered a report of the Remembrancer relating to applications for the use of Great Hall.

16. FORTHCOMING CORPORATE AND STAKEHOLDER HOSPITALITY

The Sub-Committee considered a report of the Director of Innovation and Growth detailing forthcoming corporate and stakeholder hospitality.

17. DELEGATED AUTHORITY REPORT

The Sub-Committee received a report of the Remembrancer detailing commercial and charity hire of Guildhall and hospitality approved under delegation to the Remembrancer, in consultation with the Chair and Deputy Chairman.

18. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB-COMMITTEE

There were no questions.

19. ANY OTHER BUSINESS THE CHAIR CONSIDERS URGENT AND WHICH THE COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC WERE EXCLUDED

Resolution of Resource Allocation Sub-Committee

The Sub-Committee considered a resolution of Resource Allocation Sub-Committee.

The following items were also considered as part of any other business:

APPLICATIONS FOR HOSPIALITY

The Sub-Committee considered several applications for hospitality.

Application A

Application B

Application C

Application D

Application E

Application F

EVALUATION OF CITY HOSTED EVENTS

The Sub-Committee received a report of the Remembrancer providing a summary of evaluation of City-hosted events since July 2022.

FORTHCOMING COMMITTEE OR COURT EVENTS INVOLVING HOSPITALITY

The Sub-Committee received a report of the Remembrancer detailing forthcoming committee or court events involving hospitality.

SUMMARY OF COMMITTED HOSPITALITY FUNDING

The Sub-Committee received a report of the Remembrancer providing a summary of committed hospitality funding.

VARIOUS RECEPTIONS - FINAL ACCOUNTS

The Sub-Committee received a report of the Remembrancer relating to final accounts for events.

Part 4 - Confidential Agenda

20. MINUTES

RESOLVED: That the confidential minutes of the Civic Affairs Sub-Committee meeting on 7 October 2022 be approved as an accurate record.

At the conclusion of the non-public and confidential items of business, the Sub-Committee proceeded to consideration of the public part of the agenda at this point in the meeting.

1. APOLOGIES

Apologies were received from Michael Mainelli, Chris Hayward, Wendy Mead, Simon Duckworth and Nick Bensted Smith.

2. MEMBERS DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

There were no declarations.

3. MINUTES

RESOLVED: That the public minutes of the Civic Affairs Sub-Committee meeting on 7 October 2022 be approved as an accurate record.

4. WORK PROGRAMME

The Sub-Committee received a report of the Town Clerk providing Members with a work programme of relevant items relating to the work of the Sub-Committee. Updates were noted as follows:

Workspace Requirements – Report had recently been presented to Operational Property and Projects Sub-Committee relating to use of Irish Chambers for Innovation and Growth, thereby freeing up further space on the mezzanine level to make available for Members. The City Surveyor continued to progress this.

Members' Administrative Support – It was anticipated that a solution would be coming forward shortly and that a further update would be reported at the next meeting.

Review of the Members' Financial Assistance Scheme and Options for Phase 2 – A rephasing of payments had been requested by a Member proposing payments move from quarterly to monthly, with the current quarterly payments presenting an issue for those Members claiming benefits.

RECEIVED

5. PARENTAL ARRANGEMENTS FOR MEMBERS

The Sub-Committee received a report of the Town Clerk detailing parental provision support currently available to Members.

Parental / Guardian Room - The Assistant Town Clerk referred to work that continued to identify a suitable venue, with the old Members' Computer Room on the mezzanine level being considered. The room was no longer in use, and it could be converted at minimal cost into a safe and useable space.

Members noted that there was currently a lack of water supply into the room, but with options being explored looking to address this e.g., installing a water tank or

incorporating the adjacent toilet facility and restricting access to the facility for this sole purpose.

Members noted the intention to present a proposal to Operational Property and Projects Sub-Committee at an appropriate point, which the Chair welcomed. The Chair added how the City Corporation had Members with children and that it was appropriate to have a facility available for their use.

RECEIVED

6. MEMBERS' CODE OF CONDUCT

The Sub-Committee considered a joint report of the Comptroller and City Solicitor and Town Clerk providing a draft Members' Code of Conduct for consideration and seeking comments on key points.

The Comptroller clarified that there was no urgency to produce an updated Members' Code of Conduct, with the City Corporation's existing Code entirely fit for purpose. This allowed Members the time they needed to consider any proposed changes, how they might consult with the wider Membership of the Court before going to Policy and Resources Committee and the Court of Common Council seeking approval of its adoption.

During consideration of the item, Members provided a range of feedback and steer on key points relating to the Code of Conduct as follows:

- The Code of Conduct should continue to apply to all of the City Corporation's functions and to all of its Members and external Members.
- There was agreement on inclusion of a new provision in relation to charities. Members noted that, as above, all Members would be covered by the Code, including external Members appointed to Committees e.g., those on the various Open Spaces Committees. As part of the consultation, it would be important to reach out to all those that would be covered by the Code.
- There was a consensus view on the need for an appropriate level of training being available to all Members. A Member referred to other roles in which they were involved requiring mandatory training e.g., Patron of a Church or Member of Planning and Transportation Committee, with decisions of the latter based on all Members having completed an appropriate level of training. The Chair referred to the potential of introducing a Standing Order requiring all Members to have undertaken Code of Conduct training before they can be appointed to a Committee. A Member remarked on many Members likely to have already completed training in their professional capacity, with this needing to be recognised and any training offered being specific to the City Corporation. The Chair confirmed that they would be happy to explore further the issue of Code of Conduct training and looking at making it mandatory. The Town Clerk was asked to provide some data on the percentage of Members who had previously undertaken the voluntary training.
- There was support for retaining a minimum value for gifts and hospitality to be registered remaining at £100.

- There was endorsement for the retention of existing provisions for cumulative gifts or hospitality worth £200 or more.
- There was agreement on retaining the special arrangements for the Lord Mayor and Sheriffs in relation to gifts and hospitality. It was suggested that these arrangements might also be extended to the Policy Chair.
- Members were content with the amalgamated list of other registerable interests as presented in Table 2.
- The Chair referred to arrangements for declarations and participation in meetings where interests were engaged, with this considered to be a complicated issue and the Local Government Association position differing from the statutory position. The Chair suggested parking consideration of this issue until next time.
- There was endorsement for retaining the International Holocaust Remembrance Alliance (IHRA) definition of Antisemitism.
- The Chair proposed leaving consideration of arrangements for further consultation until next time when an updated Code of Conduct would be presented for consideration.

The Chair concluded the discussion and noted the clear steer and feedback provided across a range of issues that would allow an opportunity for further revision of the Code of Conduct before coming back for Members' consideration.

RESOLVED: That Members: -

- Having provided a steer and given feedback across a range of issues, agreed on a report coming back and presenting an updated Code of Conduct for their further consideration and review.
- 7. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB-COMMITTEE

There were no questions.

8. ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT There were no additional items of business.

The meeting ended at 5.29pm	
Chairman	

Contact Officer: Chris Rumbles

christopher.rumbles@cityofllondon.gov.uk

COMMUNICATIONS & CORPORATE AFFAIRS (POLICY & RESOURCES) COMMITTEE

Monday, 12 December 2022

Minutes of the meeting of the Communications & Corporate Affairs (Policy & Resources) Committee held at the Guildhall EC2 at 1.45 pm

Present

Members:

Deputy Keith Bottomley (Chairman)

Deputy Edward Lord

Deputy Christopher Hayward (Deputy

Catherine McGuinness

Chairman) Ruby Sayed Emily Benn lan Seaton

Deputy Henry Colthurst Alderman Professor Michael Mainelli

Alderman Prem Goyal

Officers:

Bob Roberts - Deputy Town Clerk and Executive Director of Communications

Kristy Sandino - Town Clerk's Department
Sanjay Odedra - Town Clerk's Department
Sarah Bridgman - Town Clerk's Department
Mark Gettleson - Town Clerk's Department
Sam Hutchings - Town Clerk's Department
Polly Dunn - Town Clerk's Department

Paul Double - Remembrancer

Paul Wright - Deputy Remembrancer

William Stark - Remembrancer's DepartmentDylan McKay - Office of the Policy Chairman

Doug Precey - Mansion House

1. APOLOGIES FOR ABSENCE

Apologies for absence were received from Deputy Henry Colthurst, Alderman Sir William Russell, Deputy Shravan Joshi and Deborah Oliver. Catherine McGuinness and Mary Durcan observed the meeting virtually.

It was noted that Ian Seaton's name was erroneously omitted from the agenda front sheet.

2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

There were no declarations of interest.

3. MINUTES

RESOLVED – That the public minutes and summary of the meeting held on 31 October 2022 be approved as a correct record.

4. OUTSTANDING ACTIONS

Members received a report of the Town Clerk regarding the Sub-Committee's outstanding actions.

RESOLVED, that the report be noted.

5. PARLIAMENTARY TEAM UPDATE

Members received a report of the Remembrancer regarding an update from the Parliamentary Team.

It was noted that the Schools' Bill had been dropped.

Members commented on the outcome of the Parliamentary Boundary Review, which recommended no change to the City of London. Members welcomed this result. The final decision would be taken in June 2023, but it was considered unlikely to go against the original recommendation.

There was a brief discussion on the Financial Services and Markets (FSM) Bill. It was not believed that the Edinburgh Reforms would incite changes, but there may be some arising from the House of Lords.

It was noted that the FSM Bill and Edinburgh Reforms fed into the policies of the Lord Mayor and Chairman of Policy. The Remembrancer suggested that the City Corporation needed to work to create synergies.

The Remembrancer agreed to share key points and scripts for Members to use when meeting relevant industry and parliamentary figures on the Markets Bill.

RESOLVED, that the report be noted.

6. **CORPORATE AFFAIRS UPDATE**

Members received a report of the Deputy Town Clerk and Executive Director of Communications and External Affairs regarding an update on Corporate Affairs activity.

The Centre for London's Phase 2 report on London's Contribution in the UK was referenced and would be circulated to Members of the Sub-Committee after the meeting. It reflected on what investment could do for London and the country and added weight to the Levelling-Up report evidence base, with third party endorsement.

Members encouraged a balance between Government and opposition engagement. They also sought detail on regional engagement out of London.

RESOLVED, that the report be noted.

7. **MEDIA UPDATE**

Members received a report of the Deputy Town Clerk and Executive Director of Communications and External Affairs regarding an update on media activity.

There had been some positive coverage in recent months, and it was noted that the key to successful media engagement was being available.

When asked about any trends, Members were informed that the engagement around Destination City and the use of influencers had helped to reach those not on corporate channels. Some of the City's Freedom awards had also generated huge interest.

RESOLVED, that the report be noted.

8. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB-COMMITTEE

Questions were raised as follows -

The Deputy Town and Clerk Executive and Director of Communications and External Affairs was invited to give an update on the recruitment of a Media Officer to cover Planning & Transportation.

Members were advised that there had been multiple recruitment campaigns and in one instance the successful candidate withdrew. There had been a Market Force Supplement added to the role following various benchmarking exercises, along with changes to the job description. In the meantime, a Media Officer was covering the portfolio alongside other responsibilities. There had been issues with recruitment and sustaining staff across the Corporation, but it was believed that the matter would be resolved shortly.

The Deputy Town and Clerk Executive and Director of Communications and External Affairs was invited to give an update on the City-wide opinion survey.

A Market Research expert with Local Authority experience had been engaged at a competitive rate given the desired timeframe and budget envelope. 500 residents and 1000 workers were approached. There were high response rates, and work was underway to ensure the final report met with certain quotas (e.g. to ensure not all resident responses came from one estate – and worker feedback was sourced from different sectors).

A question was raised on the cost-of-living crisis and whether there had been consideration given to a social media campaign on energy savings.

There was a brief discussion on light pollution at night, which had been raised in other committees. There were no statutory powers that the City Corporation could exercise to stop this, but it could encourage businesses through a campaign. It was noted that conversations needed to be with building owners/facilities management, rather than just tenants. The Chairman agreed to raise the matter as part of his work with BIDs.

A question was raised on the Pan Livery Steering Group Impact Report of 2022, and what was done to help promote it. The Deputy Town and Clerk Executive and Director of Communications and External Affairs confirmed that it was supported through the City's social media channels and webpage. The report was considered a valuable resource which would feature on an ongoing basis.

- 9. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT** There were no urgent items.
- 10. EXCLUSION OF THE PUBLIC

RESOLVED – That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part I of the Schedule 12A of the Local Government Act or relates to functions of the Court of Common Council which are not subject to the provisions of Part VA and Schedule 12A of the Local Government Act 1972.

11. NON-PUBLIC QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB-COMMITTEE

There were two questions.

12. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE SUB COMMITTEE AGREES SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED

There were no items of urgent business.

The meeting closed at 2.54 pm	
 Chairman	

Contact Officer: Polly Dunn polly.dunn@cityoflondon.gov.uk

OPERATIONAL PROPERTY AND PROJECTS SUB COMMITTEE Thursday, 26 January 2023

Minutes of the meeting of the Operational Property and Projects Sub Committee held at Committee Rooms, West Wing, Guildhall on Thursday, 26 January 2023 at 10.00 am

Present

Members:

Deputy Rehana Ameer (Deputy Chairman) Deputy Randall Anderson Deputy Shravan Joshi Deputy Edward Lord Paul Martinelli

Officers:

Genine Whitehorne - Chief Operating Officer's Department
Rohit Paul - Chief Operating Officer's Department
Sarah Baker - Chief Operating Officer's Department
Mitchell Walker - Chief Operating Officer's Department

Peter Young - City Surveyor's Department Ola Obadara City Surveyor's Department Fiona McKeith - City Surveyor's Department - City Surveyor's Department Peter Collinson Clarisse Tavin - Environment Department Tim Munday - Environment Department Sonia Virdee - Chamberlain's Department Andrew Little - Chamberlain's Department Polly Dunn - Town Clerk's Department

1. APOLOGIES

Apologies were received from Alderman Tim Hailes (Chair), Deputy Christopher Hayward, Deputy Keith Bottomley and Deputy Michael Cassidy. Deputy Madush Gupta observed the meeting virtually.

2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

There were no declarations.

3. MINUTES

RESOLVED – that the public minutes and non-public summary of the meeting held on 14 December 2022, be approved as an accurate record.

4. GW2: MUSEUM OF LONDON S278 PROJECT

Members considered a report of the Executive Director Environment.

RESOLVED, That Members:

- 1. Approve a budget of £100,000 to reach the next Gateway, when received from the developer;
- 2. Note the total estimated cost of the project at £5-£10M (excluding risk) at this preliminary stage;
- 3. Authorise officers to enter into a Section 278 agreement with the developer at the appropriate time.
- 4. Authorise the Chief Officer, in consultation with the Chamberlain to increase and or adjust the project budget for the Design and Evaluation phase, if following initial Design and Evaluation work, further investigation is deemed necessary to complete the phase (to be carried out at the Developer's cost).

5. GW2: CLIMATE ACTION STRATEGY (CAS) - CAPITAL DELIVERY PROGRAMME FOR OPERATIONAL BUILDINGS

Members considered a Gateway 2 report of the City Surveyor regarding the Climate Action Strategy Capital Delivery Programme for the City Corporation's operational building portfolio.

It was confirmed that a separate assessment on the housing portfolio had been commissioned and would be subject to a separate report.

RESOLVED, that Members:

- Note that these proposals relate to an element of central funding previously allocated in principle to capital interventions under the Climate Action Strategy.
- 2. Note the total estimated cost of the programme is £5,311,867 (excluding risk).
- 3. Note the costed risk budget of £1,274,847 to cover potential budget variations attributable to unforeseen inflation fluctuations, potential delays due supply chain issues and asbestos removal. This budget will not be materialised at this stage and is not requested at this stage.
- 4. Approve a budget of £250,000 from the above Climate Action provisions to progress the work to Gateway stages 3 5 (£105,000 City Cash, £143,000 City Fund, £2,000 Bridge House Estates)
- 5. Note that for expediency, Policy and Resources Committee were to be asked to approve the drawdown of the £248,000 in lieu of the Resource Allocations Sub-Committee.

6. **GW4: 100 MINORIES PHASE TWO: PUBLIC REALM ENHANCEMENTS**Members considered a Gateway 4 report of the Executive Director Environment regarding 100 Minories Phase 2 of the public realm enhancement works.

RESOLVED, that Members:

1. Approve the additional budget of £49,500 to reach Gateway 5 – Authority to Start Work, funded from S106 receipts as detailed in Appendix 2.

- 2. Approve the revised total estimated cost range (excluding risk) of £900,00 £1,150,000, with the additional costs to be funded from S106 receipts, as detailed in Appendix 2;
- 3. Delegate approval of Costed Risk Provision to Chief Officer if one is sought at Gateway 5;
- 4. Approve the statutory consultation on proposed traffic management changes as set out in Appendix 6.

7. GW4: WANSTEAD PARK PONDS PROJECT

Members considered a Gateway 4 report of the Executive Director Environment regarding the Wanstead Park Ponds Project.

It was clarified that that this report related to essential health & safety works which must be undertaken following the 'high risk' designation from the Environment Agency. The remaining works originally scoped were still to be pursued by the City, but third-party funding had been identified and this aspect of the works would therefore take longer to implement. It was not possible to wait for this and still meet health and safety obligations which is why the two aspects of the project would be undertaken separately.

RESOLVED, that Members:

- 1. Note a shift of the the project pathway from complex to regular;
- 2. Approve recommended Option 2 (to carry out panel engineer recommendations and reinstate and extend the up-cascade pumping station):
- 3. Approve an additional budget of £333 500 to reach the next Gateway;
- 4. That a Costed Risk Provision (CRP) of £40 000 is approved at Gateway 4, to be drawn down via delegation to Chief Officer for the fee/investigation items specifically identified in the appended Risk Register, funded by City Cash.
- 5. Note the total estimated cost of the project at £1.15 million (excluding risk);
- 6. That the Executive Director of Environment be authorised to consider the Gateway 5 report on behalf of the Sub-Committee.

8. GW3/4: CITY GREENING AND BIODIVERSITY - PHASE 3 OF THE COOL STREETS AND GREENING PROGRAMME

Members considered a Gateway 3-4 report of the Executive Director Environment, regarding City Greening and Biodiversity: Phase 3 of the Cool Streets and Greening Programme.

RESOLVED, That Members:

- 1. Approve the proposals for re-landscaping and re-planting strategically located sites in the City to reach Gateway 5 as described in this report;
- Approve an additional budget of £95,000 for design development of the relandscaping and re-planting proposals to reach the next Gateway, funded from the On Street Parking Reserve (OSPR) Climate Action Strategy funding agreed for the Cool Streets and Greening programme;

- 3. Note that the tree planting proposals have already been approved at Gateway 5 at a total estimated cost of £755,000 (excluding risk) and are to be implemented across the next two planting seasons; and
- 4. Note the total estimated cost of the project (Phase 3) at £2.5m (excluding risk).

9. GW3/4/5: 40 LEADENHALL STREET SECTION 278 HIGHWAY WORKS

Members considered a Gateway 3-5 report of the Executive Director Environment, regarding 40 Leadenhall Street Section 278 highway works (including deferred works from the 52-54 Lime Street S278 and 10 Fenchurch Avenue S278 projects).

RESOLVED, that Members:

40 Leadenhall Street S278

- 1. Note and approve the associated contents of this report;
- Approve an increase in the approved budget of £995,111 (an increase of £895,111, excluding costed risk and commuted maintenance) to reach Gateway 6;
- 3. Approve the Risk Register in Appendix 2 and the requested Costed Risk Provision of £190,000, and that the Executive Director Environment is delegated to authorise the drawdown of funds from this register;
- 4. Note the Commuted Maintenance sum of £47,135;
- 5. Note the revised total project cost of £1,232,246 inclusive of costed risk and commuted maintenance.

52-54 Lime Street and 10 Fenchurch Avenue S278 projects

- 1. Note and approve the associated contents of this report;
- 2. Approve that the previously approved works from 52-54 Lime Street and 10 Fenchurch Avenue projects which were deferred (as shown in Appendix 4 and 5 respectively) will be delivered using their existing funding alongside the improvements around 40 Leadenhall Street;
- 3. Approve the budget adjustment for the 10 Fenchurch Avenue S278 project as shown in Appendix 6; and
- 4. Note that the associated remaining budget is sufficient to complete the 52-54 Lime Street S278 work.

All projects covered by this report

 Note and approve that project closure for all projects is to occur no later than Spring 2024.

10. GW5: 51 LIME STREET S106 PUBLIC REALM ENHANCEMENTS - OUTSTANDING WORKS

Members considered a Gateway 5 report of the Executive Director Environment, regarding 51 Lime Street S106 public realm enhancements – outstanding works.

RESOLVED, that Members:

- Note the update on the project and the intention to complete outstanding works; and
- 2. Approve the additional tree planting and the budget adjustment, as set out in Appendix 1 to enable the works to proceed.

11. MONITORING OF THE FINANCIAL HEALTH OF CONTRACTS

Members received a report of the Chief Operating Officer regarding the monitoring of financial health of contractors.

RESOLVED, that the report be noted.

12. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB COMMITTEE

There were no questions.

13. ANY OTHER BUSINESS THE CHAIR CONSIDERS URGENT

There was no other business.

14. EXCLUSION OF THE PUBLIC

RESOLVED - That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following item(s) on the grounds that they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

15. NON-PUBLIC MINUTES

RESOLVED, that the non-public minutes of the meeting held on 14 December 2022, be approved as an accurate record.

16. GW2: GUILDHALL COMPLEX - REFURBISHMENT OPTIONS FOR THE **NORTH AND WEST WINGS**

Members considered a Gateway 2 report of the City Surveyor, regarding the Guildhall Complex and options for the refurbishment of the North and West Wings.

17. GW5: ST LAWRENCE JEWRY CHURCH

Members received a Gateway 5 progress report of the City Surveyor regarding St Lawrence Jewry Church.

18. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB COMMITTEE

There were no questions.

19.	ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT AND WHICH THE SUB COMMITTEE AGREES SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED There was no other business.
The	meeting ended at 10.40 am
Chai	rman
	Page 29

Contact Officer: Polly Dunn Polly.Dunn@cityoflondon.gov.uk

Committee(s):	Dated:
Communications & Corporate Affairs Sub Committee – For	14 February 2023
information	
Policy and Resources Committee – For information	23 February 2023
Subject: Results of survey of City residents and workers	Public
Which outcomes in the City Corporation's Corporate Plan	1-12
does this proposal aim to impact directly?	
Does this proposal require extra revenue and/or capital	No
spending?	
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's	N/A
Department?	
Report of: Bob Roberts, Deputy Town Clerk and Executive	For Information
Director of Communications and External Affairs	
Report authors:	
Yassar Abbas, Town Clerk's Department	
Mark Gettleson, Town Clerk's Department	

Summary

In June 2022, Members agreed that a polling organisation be commissioned to carry out a survey of 500 City residents and 1,000 City workers.

The aim of the survey was to help determine satisfaction levels with the services we provide and perceptions of the City as a place to live and work, to see how well we are delivering against the Corporate Plan and help shape future versions.

This report summarises some of the key findings from the survey, which was conducted between October and December 2022 by DJS Research.

Recommendation(s)

Members are asked to note this report summarising key findings from the survey and the detailed report compiled by DJS Research attached as Appendix 1.

Main Report

Background

- 1. The City of London Corporation last carried out surveys of four key City stakeholders (workers, residents, businesses, and senior executives) in 2013.
- 2. In June 2022, Members agreed that a polling organisation be commissioned to carry out a survey of City residents and workers.
- 3. A competitive tendering process was undertaken between July and August 2022, which was won by DJS Research.

Current Position

- Polling was successfully conducted by DJS Research between October and December 2022, with results now available. A summary of some of the key findings is provided below and the full survey is attached.
- 5. This poll broadly presents a positive picture of the Square Mile and the City Corporation. It shows:
 - 90% of residents are satisfied (very or fairly) with the City as a place to live and 90% of workers are satisfied with the City as a place to work.
 - The vast majority of residents (around 90%) also agree that the City of London is safe, clean, visually attractive, has good shops, bars and restaurants, and is enjoyable to walk around. Slightly less workers agree on each of these points.
 - Over two thirds of residents (69%) and workers (74%) are satisfied with the way the City Corporation performs its functions.
 - 12% of residents are unfavourable towards the City Corporation and
 13% are not satisfied with the way it performs its functions.
 - Satisfaction levels with the way the City Corporation performs its functions have dropped since 2013 when they were for 87% for residents and 75% for workers. This is however, in line with LGA polling which shows satisfaction levels with local councils currently averaging just over 60% and steadily going down over the last year from just over 70%.

Proposals

6. We intend to share the findings with Chief Officers for them to consider the findings and what they mean for their service areas.

Key Data

7. The survey was completed by 1,523 individuals. This consists of 416 residents, 979 workers, and 128 who both live and work in the City of London, providing a robust sample size with a low margin of error for residents and workers. Quotas were set to help ensure the views of a diverse range of people were obtained.

Corporate & Strategic Implications

Strategic implications – The full survey results will contain findings relevant to many areas of the City Corporation's work. They will assist Chief Officers in determining how well the organisation is performing against the aims of our current Corporate Plan. They also offer an opportunity to understand how important different policies are to residents and workers.

Financial implications - None

Resource implications - None

Legal implications - None

Risk implications - None

Equalities implications – The results of the survey help indicate the diverse resident and worker demographics of the City. This will assist the City Corporation in ensuring the services it provides meet the needs of all those who live and work here.

Climate implications - None

Security implications - None

Conclusion

- 8. Nearly a decade has passed since the City Corporation commissioned an independent polling company to survey key City stakeholders. Since then, there have been major changes in the way people live and work, and in how businesses operate, many of which have been spurred on by the COVID-19 pandemic.
- 9. The results of this survey provide a valuable and timely insight into satisfaction levels with the services we provide and perceptions of the City of London and the City Corporation, amongst residents and workers.
- 10. The results of this survey will be used as a baseline on which to measure future performance.

Appendices

Appendix 1 – Residents and Workers Report: City of London prepared by DJS

Background Papers

Survey of City residents and workers report of the Deputy Town Clerk - 7 June 2022

Mark Gettleson

Head of Campaigns and Community Engagement

T: 020 3834 7188

E: mark.gettleson@cityoflondon.gov.uk

Yassar Abbas

Corporate Affairs and Internal Communications Officer

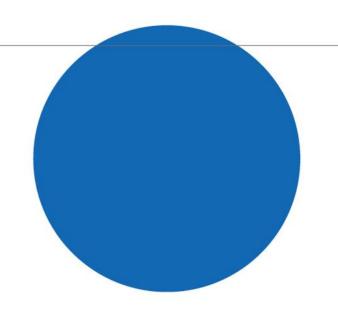
T: 020 7332 3467

E: yassar.abbas@cityoflondon.gov.uk

Appendix 1 – Residents and Workers Report: City of London prepared by DJS

Prepared for:





Residents & Workers Report:

City of London



December 2022

Dan Thompson, Senior Research Executive dthompson@djsresearch.com

Alex Scaife, Research Executive ascaife@djsresearch.com

Molly Davies, Junior Research Executive mdavies@djsresearch.com



Head office: 3 Pavilion Lane, Strines, Stockport, Cheshire, SK6 7GH

Leeds office: Regus, Office 18.09, 67 Albion Street, Pinnacle, 15th – 18th Floors, Leeds, LS1 5AA

+44 (0)1663 767 857 djsresearch.co.uk















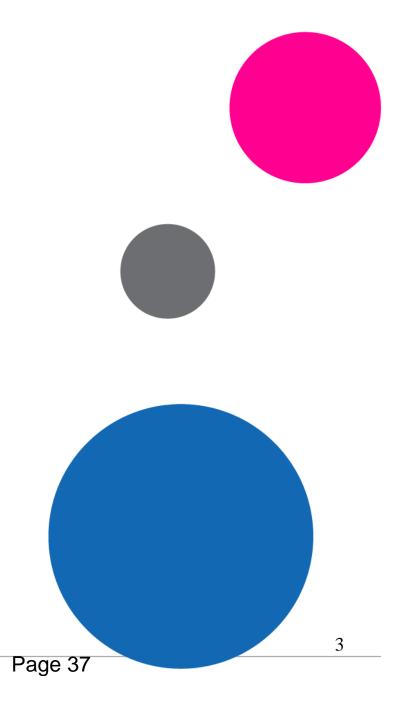




Contents

PAGES	SECTION
3 - 7	Introduction
8 - 24	General attitudes towards the City of London
25 - 41	City of London Corporation
42 - 58	Working and visiting
59 - 62	Appendix 1: Respondent profile
63 - 64	Appendix 2: 2022 vs previous years
65 – 78	Appendix 3: Questionnaire
79	For more information

Introduction



Background and context

The City of London Corporation is the governing body of the City of London, or Square Mile which is the major business and financial centre within London. The City boundaries reach from Temple to the Tower of London on the River Thames, including west to east, Chancery Lane and Liverpool Street.

The City has an estimated resident population of c.9,401 (ONS 2016 estimate) and over 500,000 workers.

The City Corporation are looking to investigate residents' and workers' satisfaction levels of the City and the City Corporation's work, and the services provided in order to measure how well these were being delivered against the current City Corporate plan as well as to help shape future plans.

As a result, the City Corporation commissioned DJS Research Ltd, an independent market research agency to conduct surveys on its behalf for both its residents and workers.

Research Methodology

The research was conducted via two methodologies:

- Face to face interviews
- Online survey

In total, 1,523 interviews were completed.

Face to face interviews

Interviews were conducted across various locations within the City Boundary.

Interviewing shifts were carried out between 13th October and 6th December 2022 with a mix of interviews during the week and weekend. In order to achieve surveys with residents, a door-to-door approach was adopted where possible. Where it was not possible to conduct interviews this way with residents, in-street interviews were conducted instead close to local amenities within a residential vicinity.

In-street interviews were primarily used to obtain feedback from City workers with interviewers located near coffee shops and business premises within the City.

In total, **1,243** face to face interviews were conducted with residents (373), workers (814) and those who both lived and worked in the City (56).

All the interviewers used for the research project were fully trained to IQCS (i.e. the Market Research Industry) Standards and abided by the Market Research Society Code of Conduct.

Online Survey

In order to boost the interview numbers, an online version of the survey was set up and sent out to panelists located in the City to complete.

The online survey was live between 1st and 15th November 2022 and in total **280** surveys were completed with residents (43), workers (166) and those who both lived and worked in the City (72).

The below table shows the total split by methodology:

Table 1: Methodology

(all responses: Total=1,523).

Respondent type	No. responses	% responses
CAPI (Face to Face)	1243	82%
Online	280	18%

A similar satisfaction study was also conducted in 2013. Where applicable, we have included references to 2013 scores for tracking/comparison purposes. While a lot will have changed over the past decade, not least the impact of the Covid-19 pandemic, there are still interesting comparisons that can be made from the 2022 survey and 2013 survey where guestions were the same.

*Please note that some percentages throughout may be out by 1 or 2 percent when comparing net scores to individual percentage scores added together, this is due to rounding.

Preface

This poll broadly presents a very positive picture of the Square Mile and the City Corporation – which is remarkably consistent with when it was last conducted in 2013 and with previous years. The majority of residents and workers like living and working in the City, especially it's great transport links, are satisfied with the job we do and believe the policies we are pursuing are important. The City itself is seen positively across a series of metrics, though is not seen as especially "fun". This is in line with LGA polling which shows the vast majority of people across the country are currently satisfied with their local area and their local authority.

There is more of a feeling of optimism than pessimism about where the City is headed, and more people feel it's changed for the better over the past five years than changed for the worse. This correlates with a recent YouGov poll which showed almost all authorities nationwide, where more people felt their area had improved, were in inner London.

As has been seen in previous years, residents are significantly more familiar with the City Corporation than workers, reflecting the fact they have no other local authority and we make a more direct impact on their daily lives. A small but significant minority of residents are unfavourable towards the City Corporation (12%) – and not satisfied with the way it performs its functions (13%). Those who have been here longer are less satisfied – either meaning they've had longer to build up a bad picture, or more likely that they don't have anywhere else to compare it with (3% of new arrivals rising to 17% of those here more than twenty years). About 1 in 5 residents think we do a bad job on consultation and shaping the built environment. Despite strong scores across a range of topics, 36% of residents do not see us as "listening" and 33% as "caring about people like me". However, while listening more to residents is very important to the most residents (62%) – all other policies tested were also seen as important, including ensuring the City remains attractive to business, improving footfall in local SMEs, as well as achieving net zero by 2040.

Whilst a sizeable proportion of residents continue to give us a top rating for providing value for money (44%), this has dropped by 29 points since 2013. This reflects the

results of recent LGA polling which show a downward trajectory on this metric nationwide over the last year and may reflect a broader economic picture amid a cost-of-living crisis. This may also be a driver behind the decrease in satisfaction levels with how the City Corporation performs its functions.

Among workers, there is more indifference to us than among residents and they are less likely to have had a direct interaction with the City Corporation (20% of workers have had no interaction at all vs 3% of residents). Visits to physical spaces, including the Barbican Centre and open spaces, are the most common interaction both workers and residents have had with us. Along with support for business, workers see achieving net zero as the most important City policy tested.

Media habits of residents and workers likely reflect their respective age profile. Quality traditional media is extremely important for our residents, with half following BBC News most days, 4 in 10 looking at a broadsheet newspaper, and notably few reading tabloids regularly. While social media is of high importance in reaching workers, with almost half using Instagram most days (3 in 10 every day), use of both Instagram and Facebook is also significant among residents.

2022 vs 2013 survey

In 2022, 72% of residents feel they know the City Corporation either very or fairly well vs 67% in 2013. Workers saw a significant increase in how well they knew the City Corporation, with 51% stating they know them well vs 36% in 2013.

90% of residents are satisfied with the City as a place to live vs 95% in 2013 and 90% of workers say they are satisfied with the City as a place to work vs 92% in 2013.

69% of residents are either very or fairly satisfied with the way the City Corporation performs its functions which is a significant drop when compared to 87% in 2013. 74% of workers are satisfied in 2022 and this practically mirrors 2013's score of 75%.

2022 has seen a significant drop in residents agreeing that the City Corporation represents good value for money, with 45% rating 1 or 2 (with 1 being great extent and 5 being not at all) compared to 73% in 2013. 49% of workers in 2022 agree they provide value for money, giving them a rating of 1 or 2 which is similar to 2013, where 50% of workers gave a rating of 1 or 2.

Executive Summary

Both workers and residents were interviewed either face to face or online to gauge their views on the City (also known as the Square Mile) and the City Corporation.

Knowledge

The majority of residents (91%) know the City well (very or fairly well) with just 4% stating they know it not well or not at all well. Just under three quarters (72%) said they know the City Corporation either very of fairly well. In comparison, eight out of ten (83%) of workers say they know the City either very or fairly well and around half (51%) said they know the City Corporation (very or fairly well)

Favourability

Nine in ten of all residents are favourable (either very or somewhat) towards the City (91%) and two thirds (67%) of all residents favorable towards the City Corporation. 88% of workers feel favourable towards the City, which is similar to residents. Workers are also similar to residents when it comes to how favourable they are with the City Corporation, with 64% being very or somewhat favourable.

Place to live and work

Around six in ten (59%) of all residents are very satisfied with the City as a place to live, whereas 45% of workers are very satisfied with the City as a place to work. Around half (47%) of residents who also work in the City are very satisfied. In comparison, just over half (52%) of those who live and work in the City are very satisfied with the City as a place to work. Those who are 65+ tend to be the most satisfied with the City as a place to live (74% are very satisfied), and those in Socio-Economic Group (SEG) AB tend to be the most satisfied with the City as a place to work (48% = very satisfied).

Attribute ratings for the City as a place

Almost all residents (97%) and workers (94%) either strongly or somewhat agree that the City has good transport connections. Around 9 out of 10 residents would strongly or somewhat agree that the City is safe, clean, visually attractive, has good transport connections, enjoyable to walk around and has good shops, bars and restaurants (between 88% and 92%). The lowest rated attribute from workers and residents is seeing the City as fun, with 75% of workers and 77% of residents in the City stating they either strongly agree or somewhat agree with the statement.

The City Corporation

Around two out of three (69%) of residents are satisfied (very or fairly) with the way the City Corporation performs its functions whereas three quarters (74%) of workers tend to be very or fairly satisfied.

32% of residents feel to a great extent, that the City Corporation is committed to the success of the UK economy. This is followed by an effective method of local Government with a quarter (27%) giving this the highest rating. The highest rated attribute for the City Corporation amongst workers is also being committed to the success of the UK economy, with 27% rating this 1 - Great extent. This is again followed by an effective method of local Government with a quarter (26%) giving this the highest rating.

Ensuring the City remains an attractive place for businesses to locate is considered the most important policy for the City Corporation by workers, with 9 in 10 (90%) choosing this. Achieving net zero in the City by 2040 was the second policy considered important by those who work in the City (89%). The top policy for residents when asked how important they considered them to be was for the City Corporation to listen more to the views of local residents, with 91% saying this was important (very or somewhat).

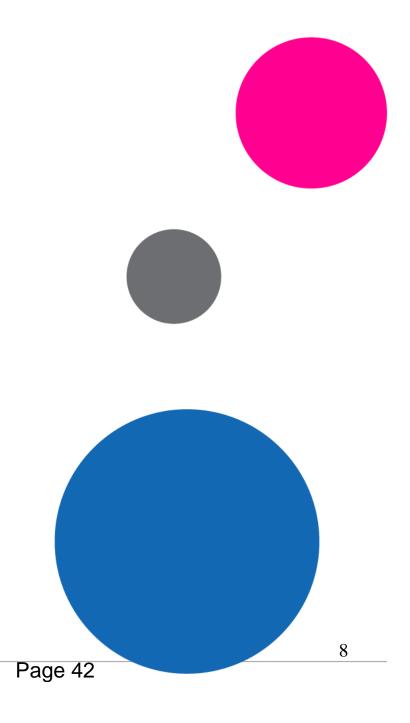
NPS score for City as a place to live or work

When recommending the City as a place to live or work to a friend or colleague, 47% of everyone surveyed said they would recommend the City (giving a score of 9 or 10 out of 10) and are classed as a promotor. Only 14% would not recommend it (scoring between 0 and 6) and are classed as a detractor. When you take the detractor figure away from the promoter figure, you are given a net promoter score (NPS), which in this case equals 33%, this is considered a good score. Residents NPS is at 38% and workers NPS is at 30%. The NPS is a number from -100 through to +100, scores higher than 0 are typically considered good, above 50 are considered excellent. Residents, workers and the two combined all have NPS ratings that are good.

Interactions with the City Corporation

Three quarters of residents (76%) have visited the Barbican Centre while half (50%) have visited the Mansion House, whilst social media was their least popular way of interacting with the City Corporation (22%). Visiting the Barbican Centre was also the most popular interaction for workers, with 53% saying they had done this. Two fifths of workers (42%) Visited a City managed open space.

General attitudes

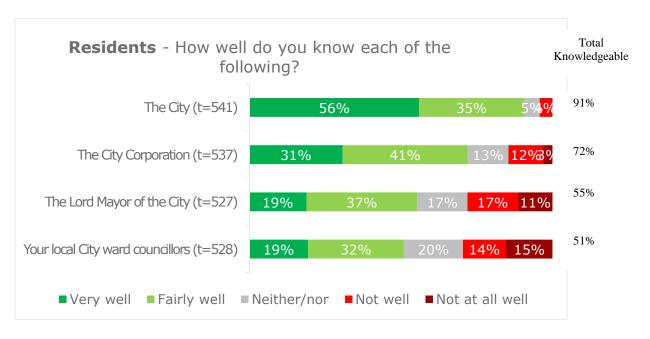


Q09. How well do you feel you know each of the following?

When asking residents how well they know certain aspects of the City, 91% said they know the City either very or fairly well.

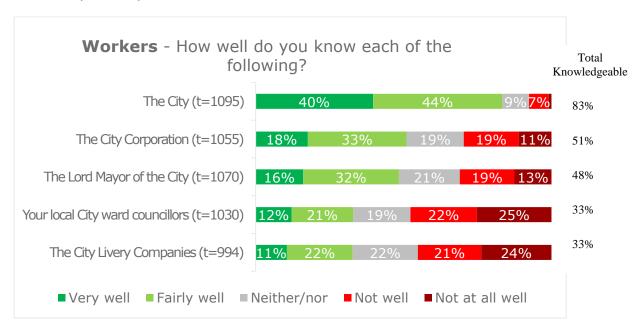
Just under three quarters (72%) said they know the City Corporation either very or fairly well, an increase since the research was conducted in 2013 where 67% of residents said they knew the City Corporation either very or fairly well.

Around half (55%) are knowledgeable of the Lord Mayor and 51% also know their local ward councillors, stating they know them either very or fairly well.



8 out of 10 workers (83%) say they know the City either very or fairly well.

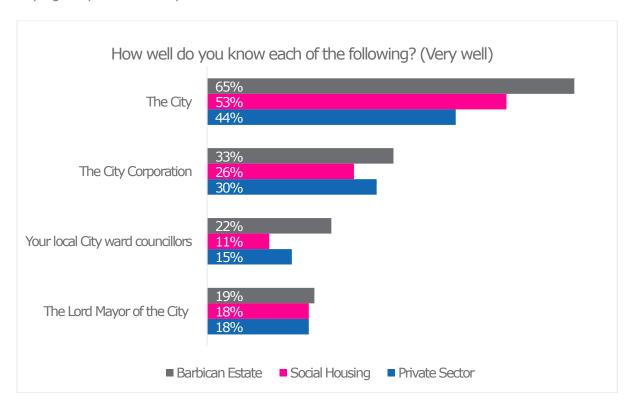
Around half (51%) said they are knowledgeable (very or fairly) of the City Corporation; this is an increase on 2013 where 36% of workers said they know the City Corporation either very or fairly well.

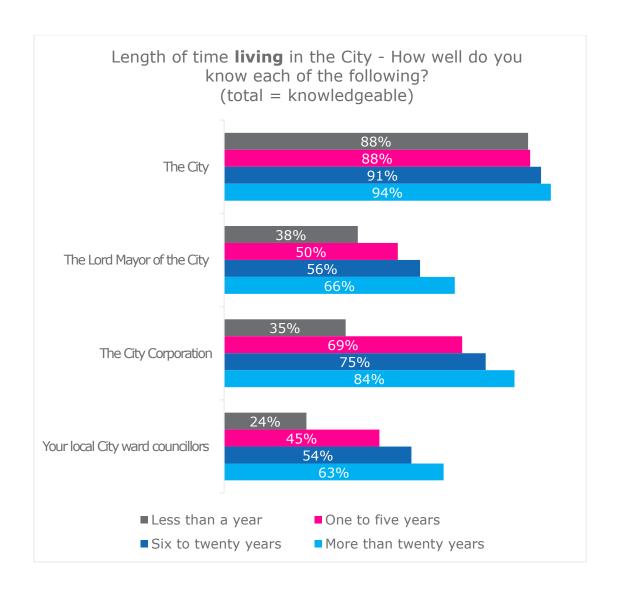


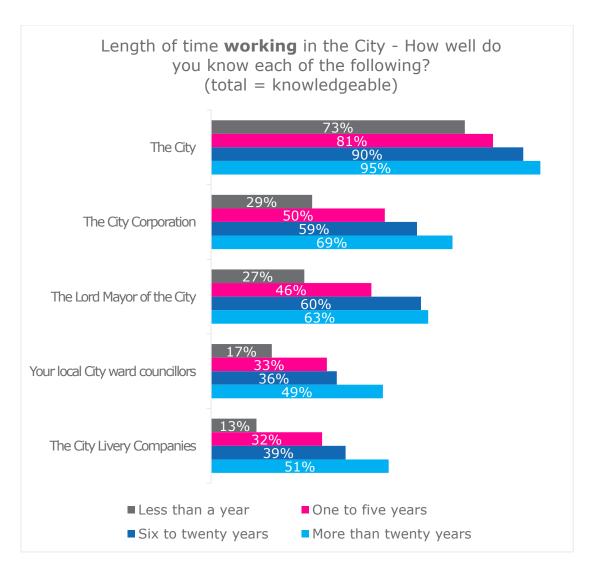
Those at the Barbican Estate (22%) tend to know their local ward councillors very well, more than residents in the Private Sector (15%) or Social Housing (11%).

The Barbican Estate, Social Housing and Private Sector residents seem to all be on par when it comes to knowing the Lord Mayor, with between 18% and 19% stating they know the Lord Mayor very well.

Barbican Estate and Private Sector residents are similar when it comes to knowing the City Corporation, with 33% at Barbican Estate and 30% of Private Sector residents saying they know it very well.



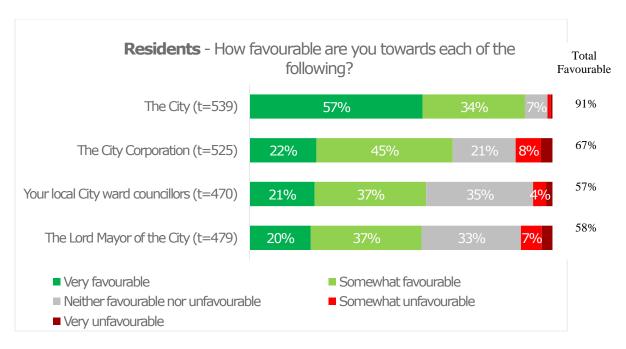




Q10. Overall, how favourable are you towards each of the following?

91% of residents are either very or somewhat favourable towards the City.

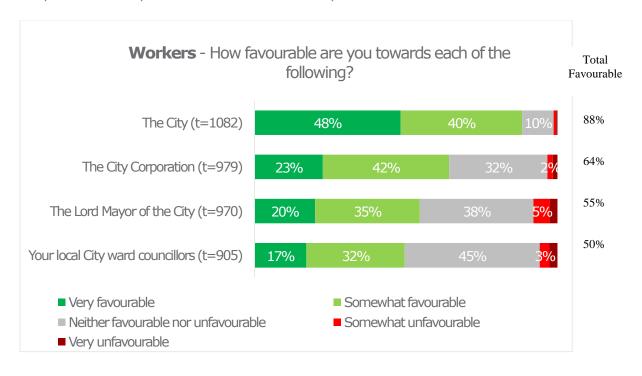
One fifth are very favourable towards the Lord Mayor (20%) and local ward councillors (21%).

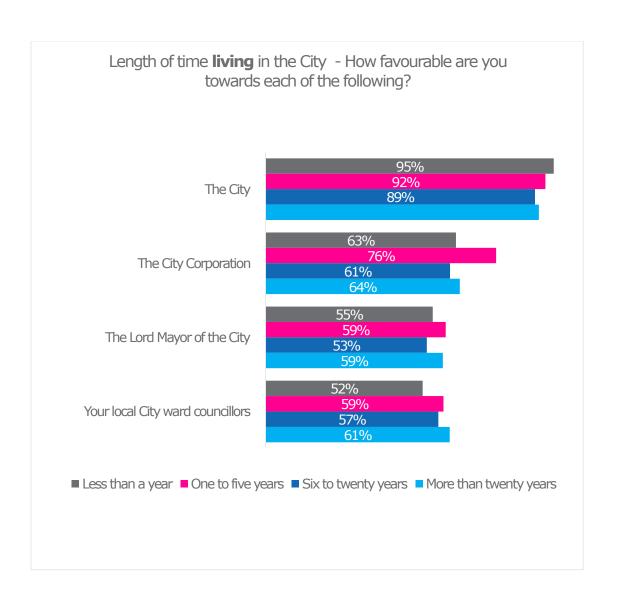


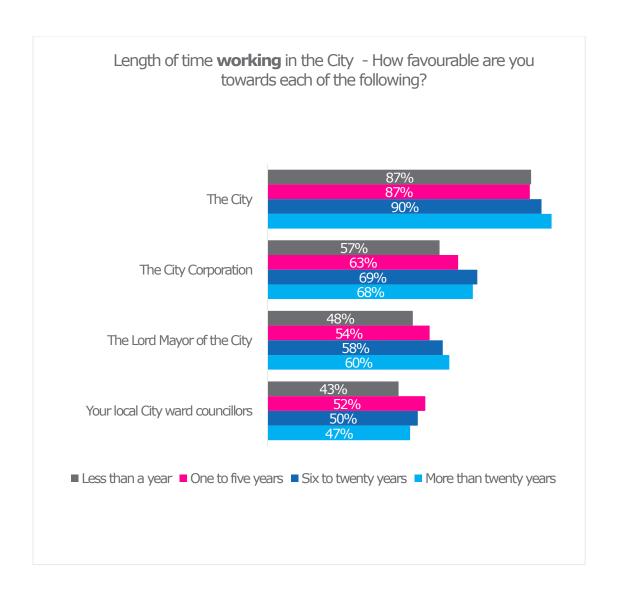
88% of workers are very or somewhat favourable towards the City, a similar score to residents (91%).

Almost two thirds (64%) are very or somewhat favourable towards the City Corporation, this is also similar to residents, of which two thirds (67%) also said they were favourable towards the City Corporation.

Only 17% are very favourable towards the City local ward councillors.





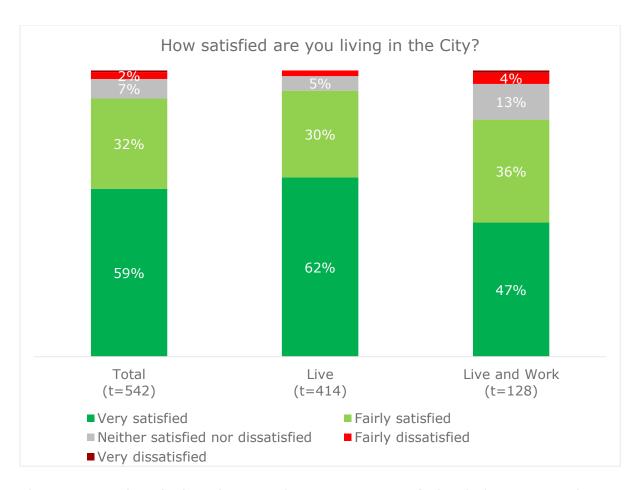


Q11a. How satisfied are you with the City as a place to live?

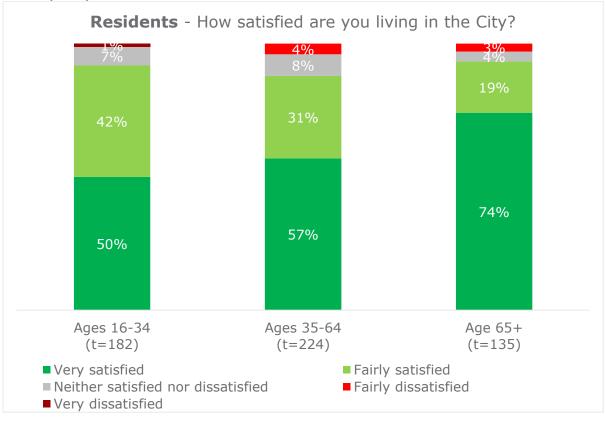
Overall, three fifths (59%) of those who live in the City are very satisfied. Of those who both live and work there, nearly half (47%) are very satisfied with the City as a place to live.

Compared to 2013, there has been a slight decrease in the total satisfaction (very and fairly) with the City as a place to live, 90% in 2022 vs 95% in 2013, although this is still a very similar score.

Although these results are very positive, they are in line with LGA polling which shows most people (80%) are satisfied with their local area across the country.



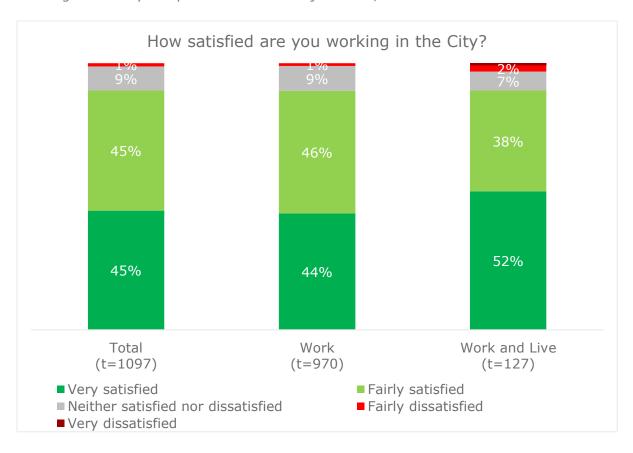
Three quarters (74%) of residents aged 65+ are very satisfied with the City as a place to live, this is significantly greater compared to residents who are aged 16-34 (50%) and 35-64 (57%).



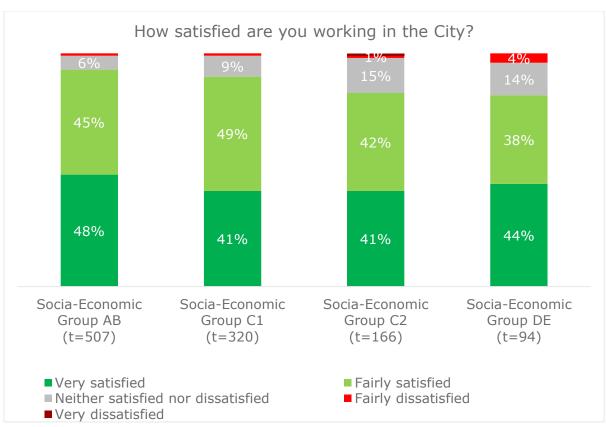
Q11b. How satisfied are you with the City as a place to work?

Overall, 90% of those who work in the City are either very or fairly satisfied, a very slight decrease from 2013 (92%).

Over half (52%) of those who both live and work in the City are very satisfied with working in the City compared to those who just work, at 44%.



9 in 10 of those who fall into Socio-Economic Groups A, B, and C1 are either very or fairly satisfied with City as a place to work, this is significantly greater than those in C2 (83%) and those in group D and E (82%) that are either very or fairly satisfied with the City as a place to work.



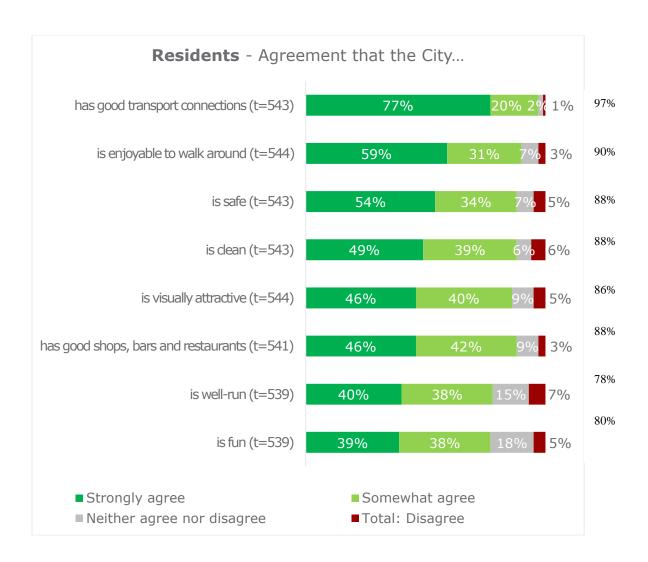
Q12. How much do you agree that the City as a place is...

Good transport links was the highest rated attribute of the City, with 81% of residents and 77% of residents who also work in the City strongly agreeing that the City has good transport connections.

Around 9 out of 10 would strongly or somewhat agree that the City is safe, clean, visually attractive, has good transport connections, enjoyable to walk around and has good shops, bars and restaurants (between 88% and 92%).

Almost two in five residents (37%) and residents who also work in the City (39%), strongly agree that the City is fun, while 40% strongly agree that it is well-run.

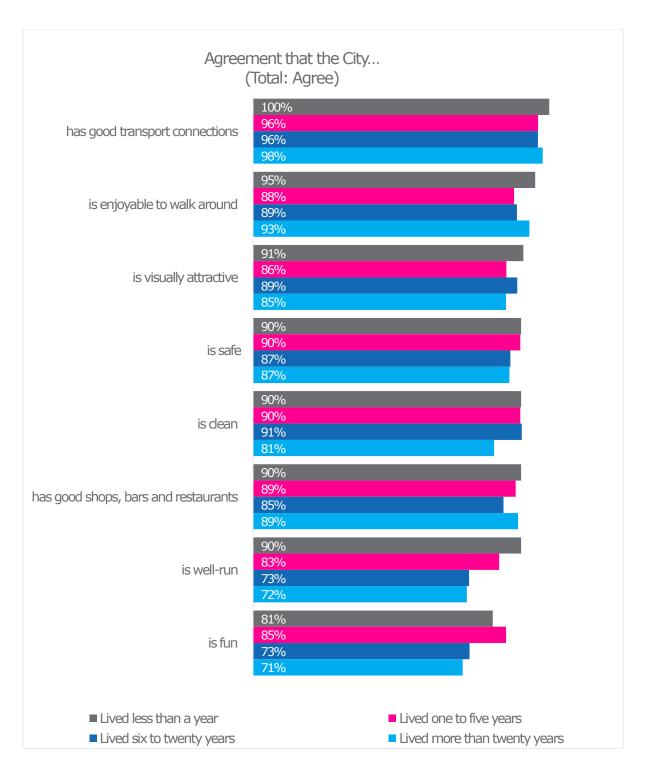
Total Agree



Those who have lived in the City between one and twenty years are significantly more likely to agree that the City is clean compared to those who have lived there for more than 20 Years.

Those who have lived in the City for six to twenty years are significantly less likely to agree that the City is visually attractive, compared to those who have lived there for five years or less.

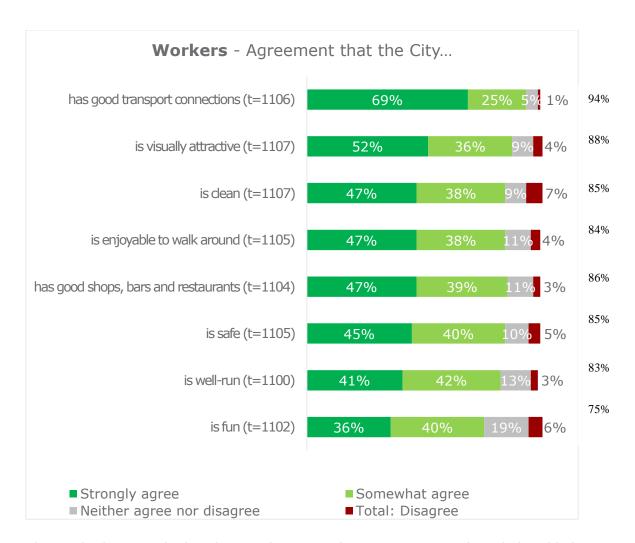
Those who have lived in the City for five years or less are significantly more likely to think of the City is well run compared to those who have lived there for six or more years.



As with residents, good transport connections is the highest rated attribute among workers, with seven in ten stating strongly agree and 69% of workers who live in the City strongly agreeing.

The lowest rated attribute from workers, but still significantly high, is seeing the City as fun, with 75% of workers in the City stating they either strongly agree or somewhat agree with the statement.

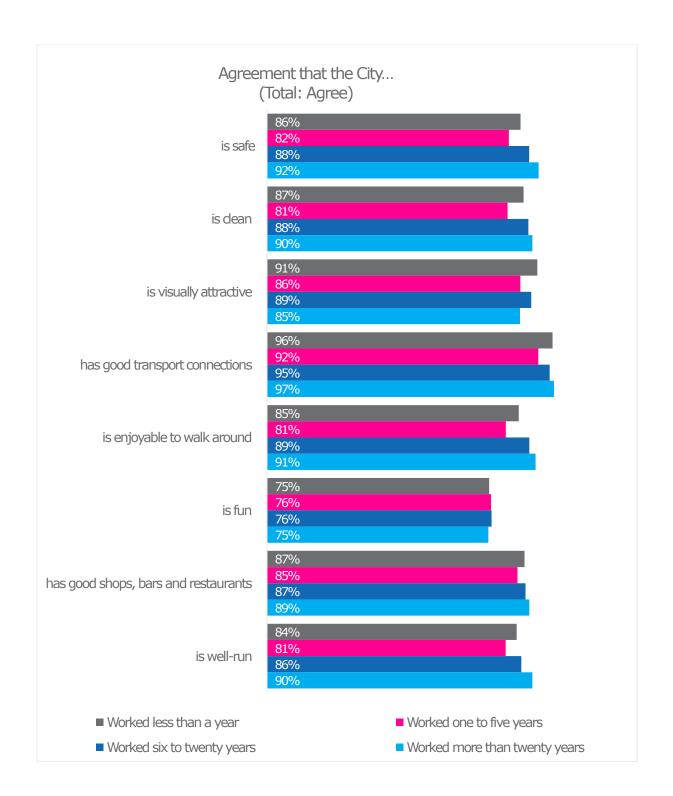
Total Agree



Those who have worked in the City for one to five years are significantly less likely to agree that its safe and clean compared to those who have worked in the City for six or more years.

New workers to the City who have held their position for less than a year are significantly more likely to agree that transport connections are good, compared to those who have worked in the City between one and five years.

Those who have worked in the City for more than twenty years are significantly more likely to agree the City is well run compared to those who have worked between one and five years.



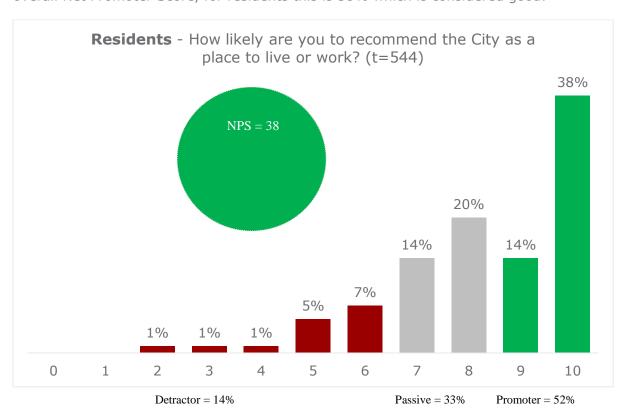
Q13. On a scale of 0 to 10, how likely are you to recommend the City to a friend as a place to live or work?

Over half (52%) of residents gave a score of either 9 or 10 when rating how likely they would be to recommend the City as a place to live.

14% of residents scored between 0 and 6, meaning they are unlikely to recommend the City as a place to live.

One third of residents (33%) rated either 7 or 8 as place to live or work and therefore would neither likely nor unlikely recommend the City.

When you take the detractor score away from the promoter score you are left with the overall Net Promoter Score, for residents this is 38% which is considered good.

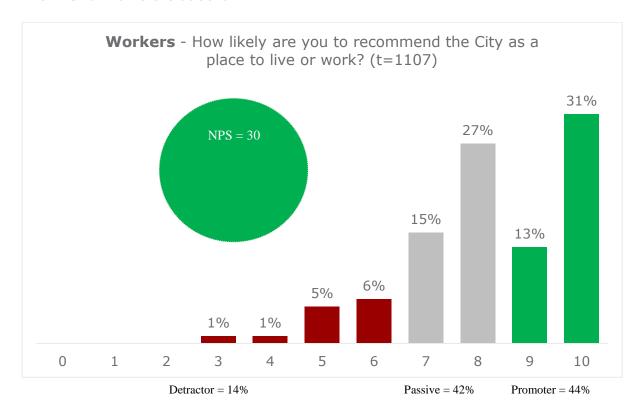


44% of workers gave a score of either 9 or 10 when rating how likely they would be to recommend the City as a place to live.

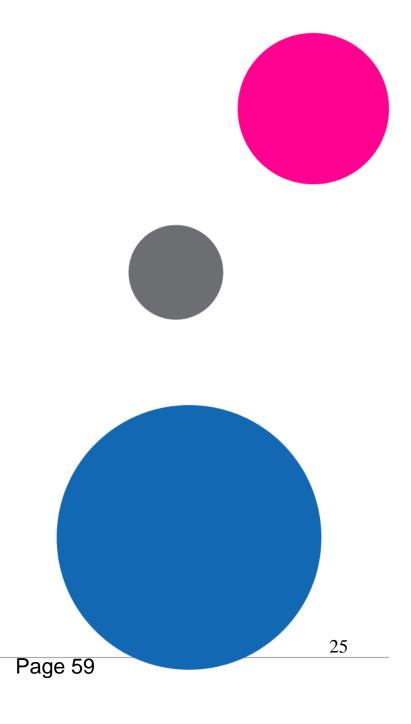
14% of workers scored between 0 and 6.

42% of workers scored 7 or 8 as place to live or work.

The NPS for workers is at 30%



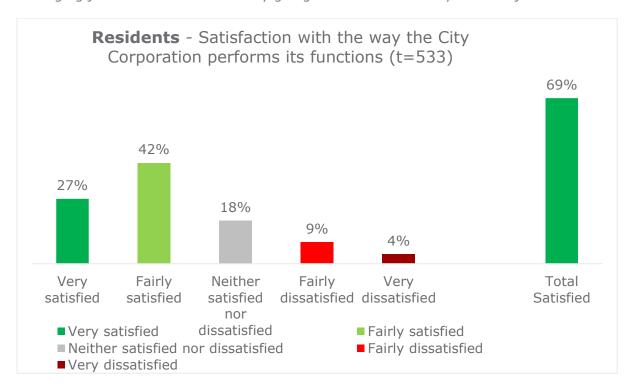
The City Corporation



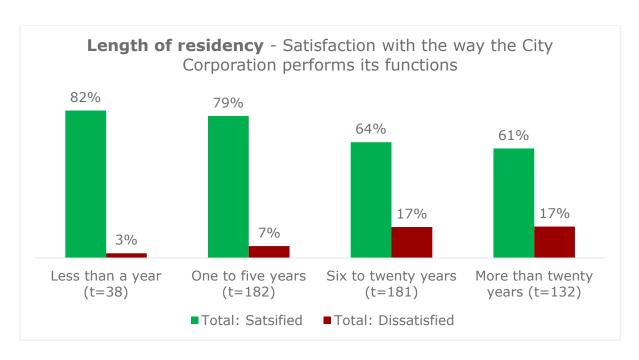
Q14. Overall, how satisfied or dissatisfied are you with the way the City Corporation performs its functions?

Around two out of three residents (69%) are either very or fairly satisfied with the way the City Corporation performs its functions. This is a significant drop when compared to 2013 where 87% of residents were either very or fairly satisfied with the way the City Corporation performs its functions.

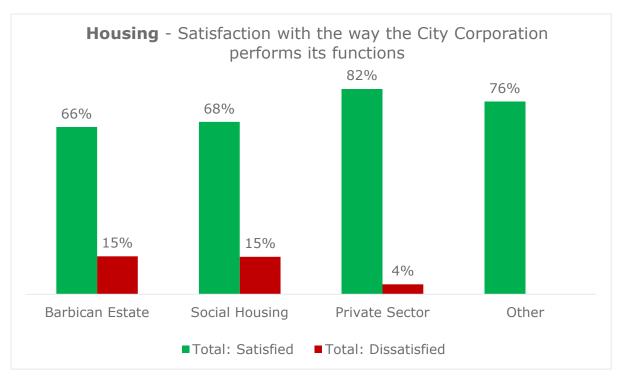
This is in line with LGA polling shows satisfaction levels with local councils currently averaging just over 60% and steadily going down over the last year from just over 70%.



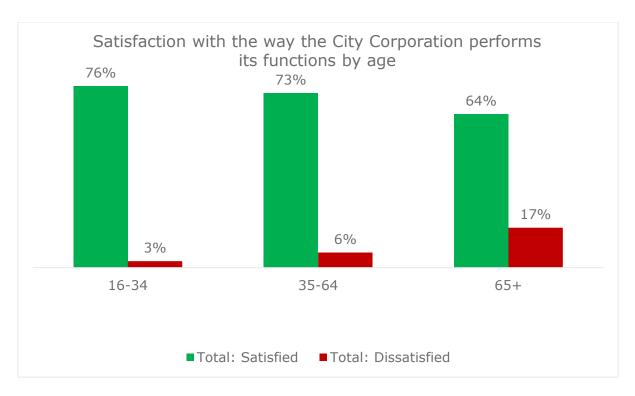
New residents to the City tend to be more satisfied with the way the City Corporation performs its functions compared to those who have lived in the City for longer. By contrast, those who have lived in the City for longer tend to become more dissatisfied with the way the City of London Corporation performs its functions.



Those in the Private Sector (82%) are significantly more satisfied than those in Social Housing (68%) or the Barbican Estate (66%).



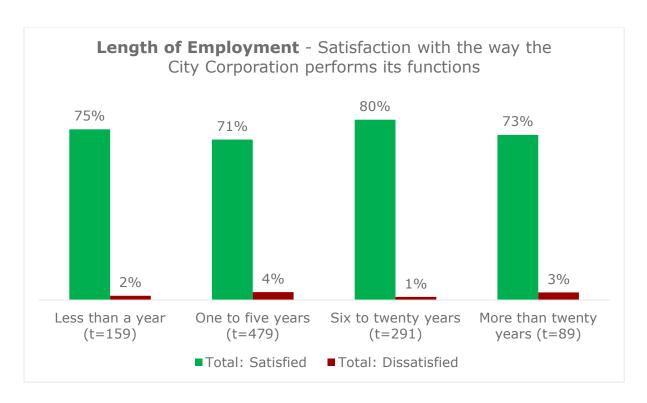
Those who are under 65 years of age (16-34 = 76%) and 35-64 = 73% are more satisfied with the way the City Corporation performs its functions compared to those who are 65 and over (64%).



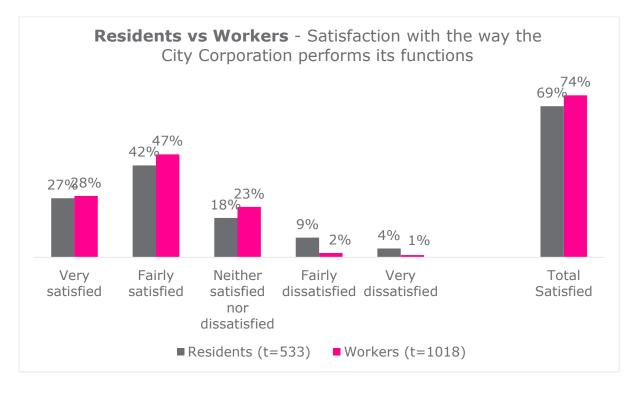
Three quarters of workers (74%) are either very or fairly satisfied with the way the City Corporation performs its functions, this mirrors 2013's score.



Those that have worked in the City for six to twenty years tend to be most satisfied with how the City Corporation performs its functions, with 80% being either very or fairly satisfied.



Workers tend to be more satisfied with the way the City Corporation performs its functions compared to residents, with three quarters of workers (74%) being either very or fairly satisfied vs just over two thirds (69%) of residents.



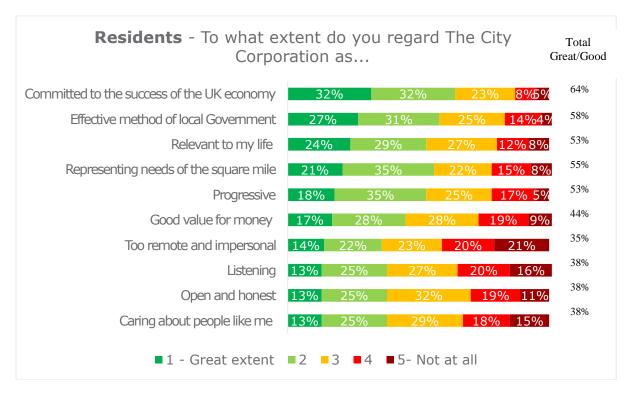
Q15. On a scale of 1 to 5 (with 1 being Great extent and 5 being Not at all) what extent do you regard the City Corporation as...?

The highest rated attribute for the City Corporation amongst the residents of the City is being committed to the success of the UK economy, with 32% rating this 1 - Great

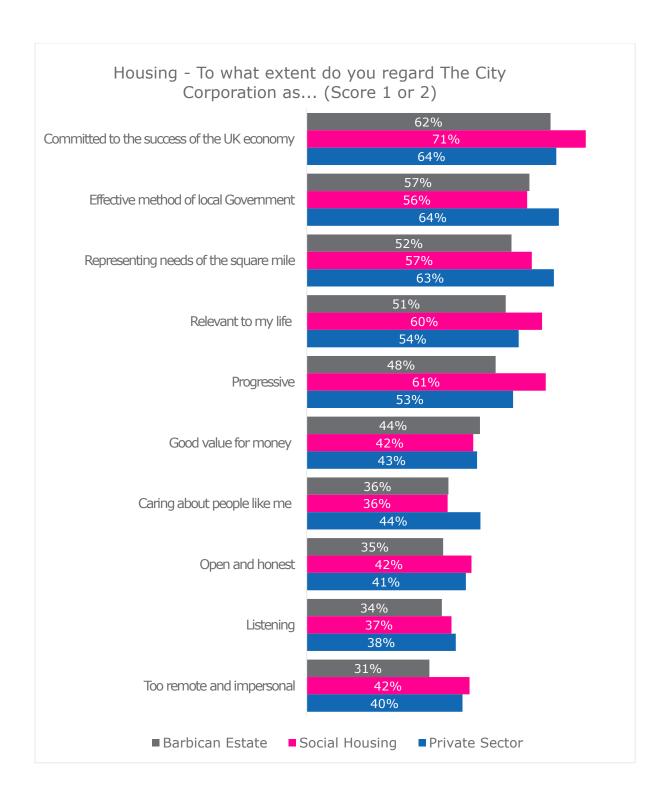
extent. This is followed by an effective method of local Government with a quarter (27%) giving this the highest rating.

In 2013, 73% of residents scoring agreed the City Corporation provides value for money giving it a rating of 1 or 2 on a scale of 1 to 5. 2022 has seen a significant drop with 45% of residents giving a rating of 1 or 2 for providing good value for money.

LGA polling shows that currently around 46% of people across the country feel their local council provides value for money, declining over the last year from over 57%. Nearly two-fifths of residents do not regard the City Corporation as listening giving a low rating (4 or 5 out of 5). Again, this is in line with LGA polling which shows that currently around 40% of people feel their local council acts on their concerns.

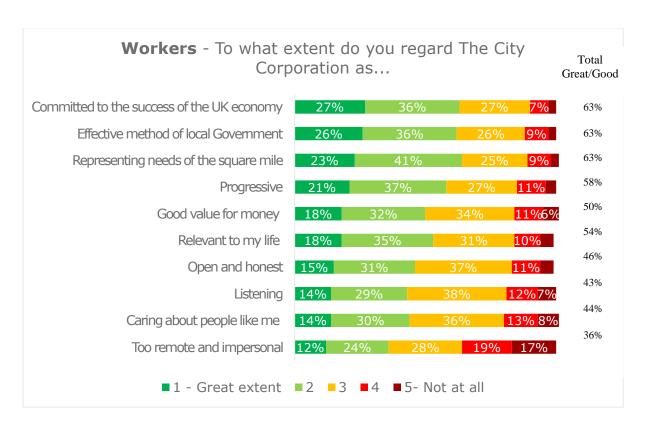


The City Corporation being committed to the success of the UK economy is the highest rated attribute (scoring 1 or 2) by the Barbican Estate residents (62%), Social Housing residents (71%) and Private Sector residents (64%), which tallies up with this being the top-rated attribute by residents overall.

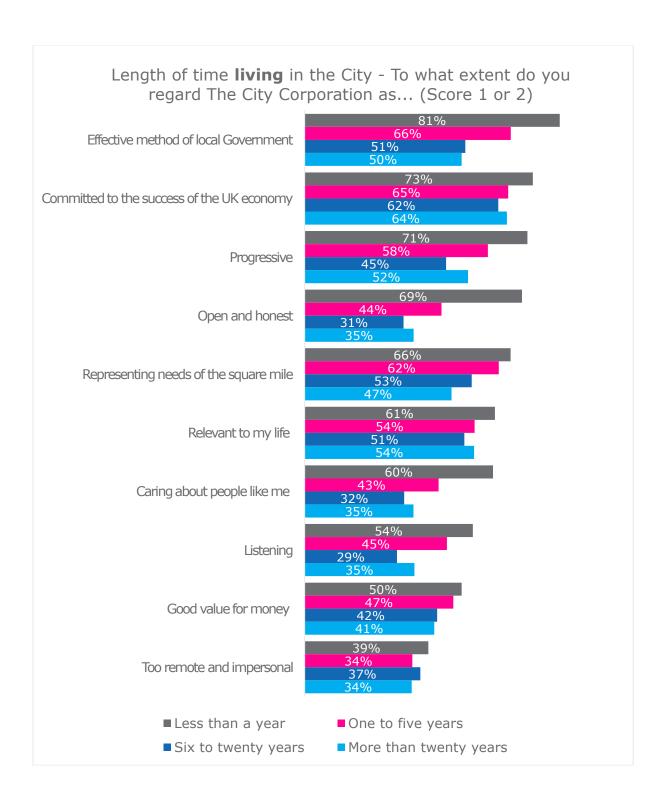


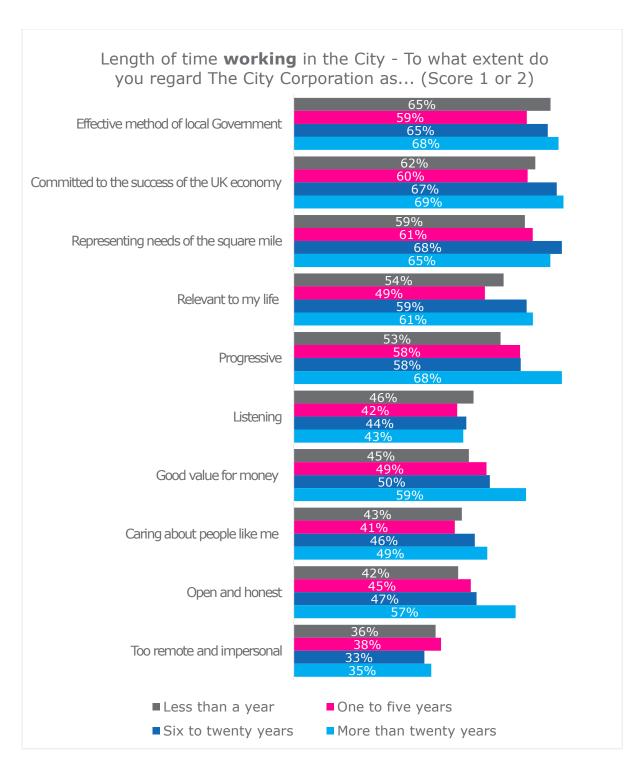
The highest rated attribute for the City Corporation amongst the Workers of the City is also being committed to the success of the UK economy, with 27% rating this 1 - Great extent. This is followed by an effective method of local Government with a quarter (26%) giving this the highest rating.

In 2013, 49% of workers agreed the City Corporation provides value for money giving it a rating of 1 or 2 on a scale of 1 to 5. In this regard workers views have remained broadly consistent, with 50% now giving a rating of 1 or 2. The highest rated attribute goes to representing the needs of the Square Mile, which stands at 64%.



Residents who have been in the City for less than a year rate all attributes towards the City Corporation higher when compared to those who have only worked in the City for less than a year, whereas those who have worked in the City for more than twenty years rate all attributes higher than those who have lived in the City for more than twenty years

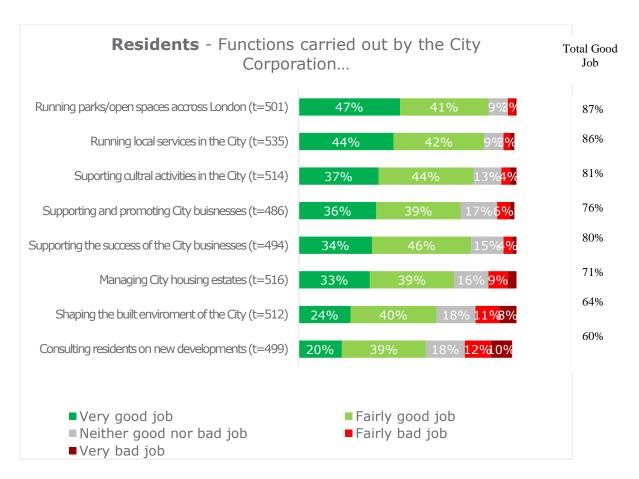




Q16. Thinking about functions carried out by the City Corporation, how good or bad a job do you feel they do of each of the following?

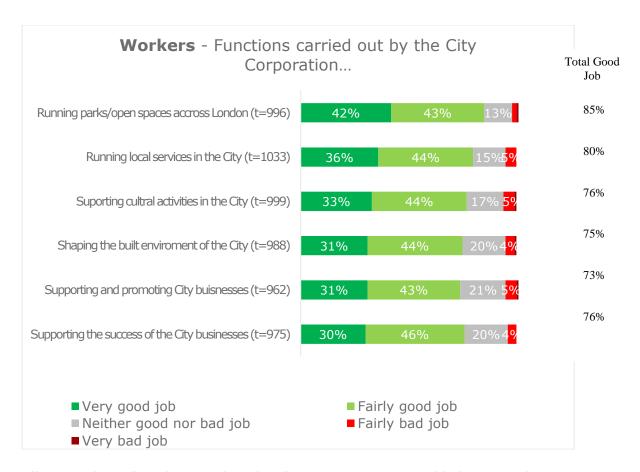
The highest rated function carried out by the City Corporation is running parks and open spaces across the City with 88% of residents saying they do a very or fairly good job.

The lowest rated function is consulting residents on new developments with 59% with residents rating them as either fairly or very good.



The highest rated function carried out by the City Corporation is running parks and open spaces across London with 85% of workers also saying they do a very or fairly good job.

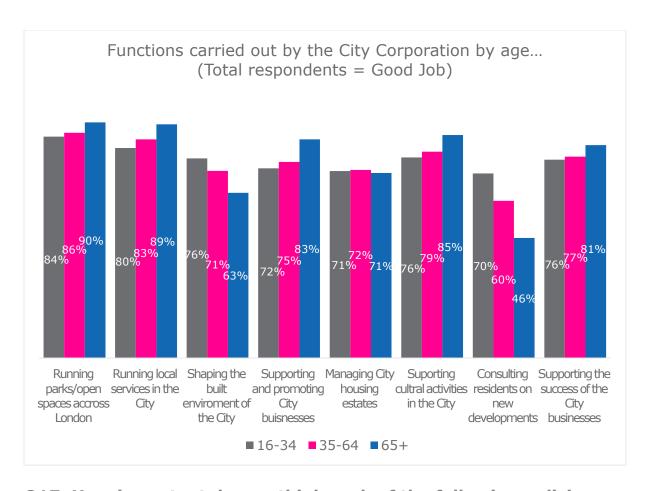
The lowest rated function is supporting and promoting City businesses, but still significantly high with 74% of residents rating them as either fairly or very good.



All respondents (residents and workers) age 16-34 are more likely to say the City Corporation does a good job shaping the built environment of the City (76%) compared to those age 65 and over (63%).

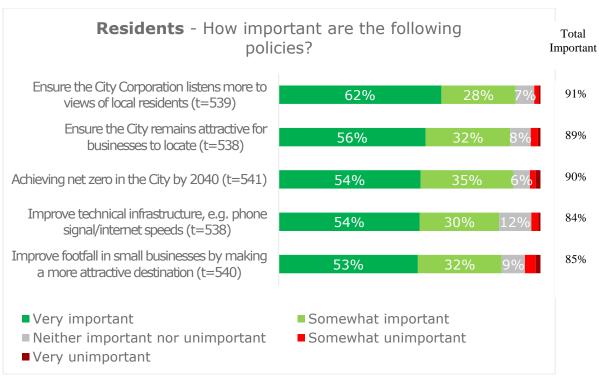
The same can be said for consulting residents on new developments, with 70% of 16–34-year-olds stating the City Corporation do a good job compared to just 46% of those 65 and over.

All age groups equally agree that the City Corporation do a good job managing housing estates (71-72%)

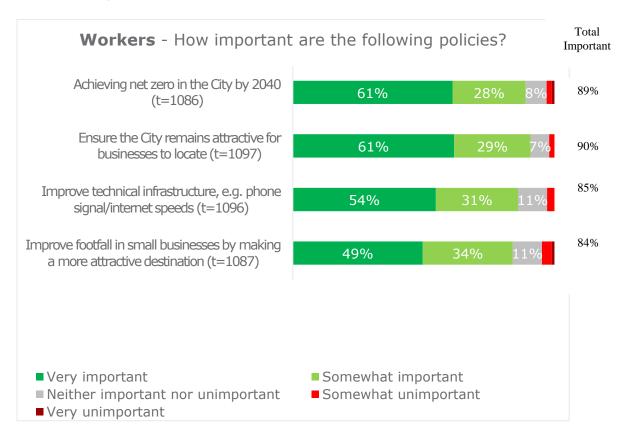


Q17. How important do you think each of the following policies should be for the City Corporation?

The top policy that residents find important is to ensure the City listens more to views of residents (91% saying either very or somewhat important). Achieving net zero in the City by 2040 is the second most important policy for residents with 90% saying this is either very or somewhat important.



The top policy that workers find important is ensuring the City remains attractive for businesses to locate (90% saying either very or somewhat important), this is closely followed by achieving net zero in the City by 2040 with 89% saying this is either very or somewhat important.



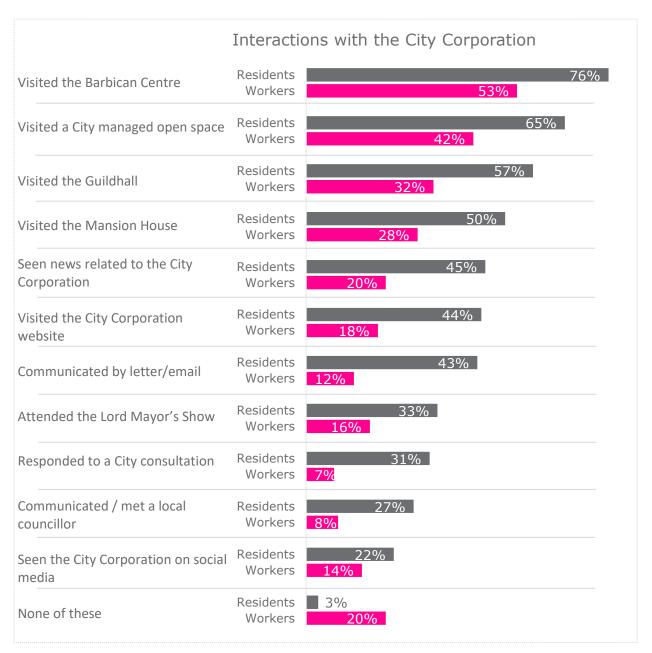
Q18a. Thinking about interactions with the City Corporation, which of the following have you done?

The most popular interaction for residents with the City Corporation is visiting the Barbican Centre, with 76% of residents having done this, a 10% increase since 2013 (66%). Half of those asked (50%) had also visited the Mansion House.

The least interaction with the City Corporation is seeing it on social media (22%).

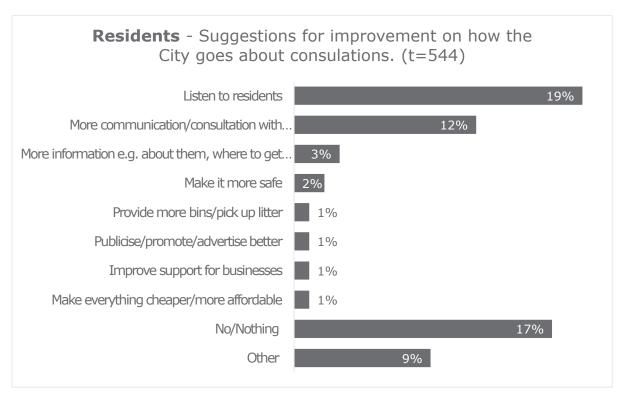
The most popular interaction workers have with the City Corporation is visiting the Barbican Centre, with 53% having done this. Two fifths of them (42%) also visited a City managed open space.

The least popular form of interaction for workers is responding to a City Corporation consultation (7%)

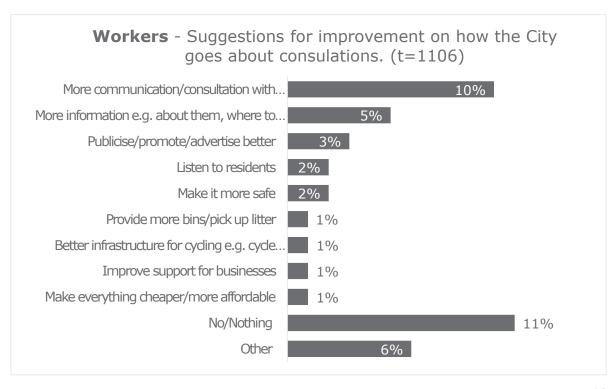


Q18b: Thinking about how the City Corporation goes about consultation, do you have any suggestions of how it could be improved?

The most suggested improvement from residents was listen more to residents, with 19% of them suggesting this.



The most suggested improvement from workers was more communication/consultation with residents/local business, with 10% of workers suggesting this.





Have drop-in clinics or workshops for residents and publicise them better.

Resident, female, 65+, living in Barbican Estate

They need to use social media more to promote their image.

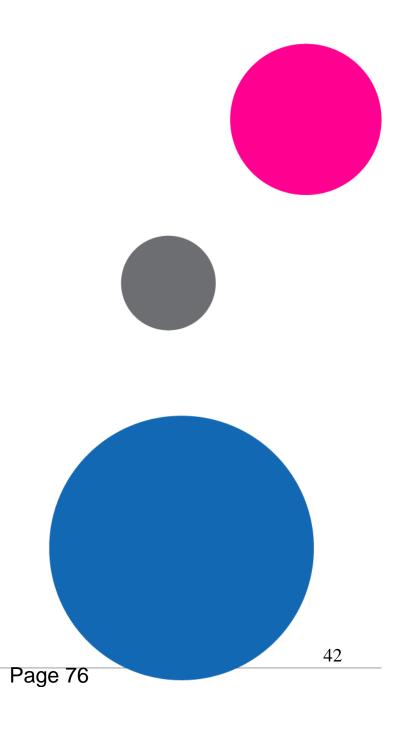
Worker, Male, 25-34, Financial sector

Give more power to the people to choose what's to be developed and make it affordable for locals.

Worker, Male, 25-34, Transport & Storage More public consultation such as public surveys.

Resident, Male, 35-54, living in Barbican Estate

Working and visiting



Q19a: What would you say are the GOOD things about <u>living</u> in the City?

The top 3 comments with regards to the good things about living in the City are:

- 1. Transport links with 32% of residents stating this
- 2. Close to amenities with 24% suggesting this
- 3. Arts and Culture with 17% signifying this



Example comments:

It's a busy and vibrant part of London, centre of business and culture.

Female, 35-54, Student Accommodation

Easy access to work, and theatres. Good transport links.

Male, 25-34, Barbican
<u>Estate</u>

Easy to get around, the combination of tubes and buses is a blessing. Good place to start a business.

Male, 25-34, Barbican Estate Good parks and open spaces. It is safe and secure.

Male, 35-54, Barbican Estate

My community, interesting events to attend and the area has good transport.

Female, 35-54, Golden Lane Estate The good things are that it's easy to find a job and beautiful.

Female, 16-24, Middlesex Street Estate

Q19b: What would you say are the GOOD things about <u>working</u> in the City?

The top 3 comments made with regards to the good things about working in the City are:

- 1. Transport links/connectivity/Access/Easy/Quick to get to with 38% mentioning this
- 2. Good amenities were mentioned by 12% of workers.
- 3. Good job opportunities was stated by 10% of workers.



Example comments:

It's a very social place and there's a lot of diverse people which is amazing. Everything is close by so you'll never have to travel too far for anything. A lot of opportunities work wise and you can really develop your experience and be on the top.

Female, 16-24, Health

Excellent transport links

Male, 35-54, Financial & Insurance

Welcoming city. Full of opportunities. Promote and encourage small scale business.

Male, 25-34, Information & communication/Tech

The most passionate and career minded, forward thinking employees work for the country. A great place for networking, collaborative working cross industry. Great place to socialise and a great vibe and makes you proud to work here.

Female, 55-64, Financial & Insurance

It's brilliant. Lively, diverse, great transport links. Lots of restaurants and bars and I love walking around.

Female, 35-54, Public administration & defence

Q20a: What would you say are the BAD things about <u>living</u> in the City?

The Top 3 comments around the bad things of living in the City:

- 1. Cost/It's expensive with 8% suggesting this
- 2. Pollution was mentioned by 7% of residents
- 3. Parking was third with 6% or residents stating this

24% of residents said there is nothing bad about living in the City.



Example comments:

It is expensive to live here.

Male, 35-54, Middlesex Street Estate The high crime rate's especially street theft and knife crime.

Female, 25-34, Barbican Estate

Too much construction noise, crowded pavements. Lack of understanding about what residents need from a local council.

Female, 65+, Barbican Estate

Busy, crime, expensive.

Male, 35-54, Owner occupier

Residents are completely overlooked in favour of business. Major repairs and improvements take far too long to implement. We haven't been painted in 20 years.

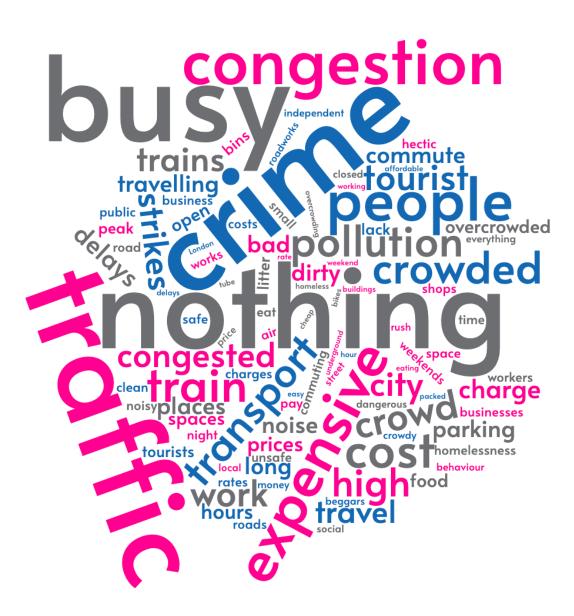
Male, 65+, Golden Lane Estate

Q20b: What would you say are the BAD things about <u>working</u> in the City?

The top 3 comments on what is bad about working in the City are:

- 1. Expensive/High prices with 12% of workers saying this
- 2. Busy/Overcrowded was mentioned by 11% of workers
- 3. Traffic/congestion was stated by 7%

13% said there is nothing bad about working in the City.



Example comments:

Very congested and frequent train delays.

Female, 25-34, Health

The public transport such as trains are always very busy.

Male, 16-24,
Information &
communication/Tech

It's too expensive to visit cafes and restaurants in the area because of the high fees they pay just to open the door and not enough new business wants to come to the area.

Male, 35-54, Education

Stations can be overcrowded. Not enough green spaces to enjoy lunch outside in.

Female, 35-54, Financial & insurance

It is quite congested now.

Female, 25-34, Financial & insurance

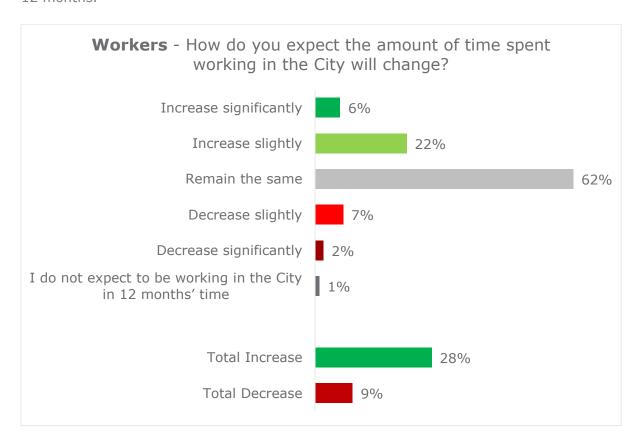
Fear of crime and it is too crowded or congested.

Male, 55-64, Health

Q22. Over the next 12 months, how do you expect the amount of time you spend working in the City to change? (all responses, excluding Don't know: t=1,040)

Workers mainly expect the amount time spent working in the City to remain the same (62%). 28% expect the amount of time working in the City to increase (6% increase significantly and 22% increase slightly).

9% expect the amount of time to decrease (7% decrease slightly and 2% decrease significantly). Just 1% (11 people) expect not to be working in the City at all in the next 12 months.



Q23. How often do you visit the City at weekends? (all responses: t=1,107).

Of all workers who answered if they visit the City at weekends, 923 (83%) said they do visit at some point during the year.

260 say they visit a few times a year or less (23%), 239 say they visit once or twice a month (25%), 236 say they visit every few months (21%) and 188 visit most weekends (17%).

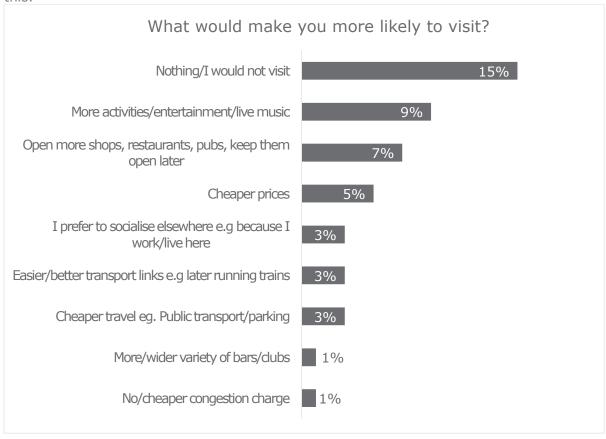
184 workers (17%) said they never visit the City at weekends.



Q24: What changes would be required to make you more likely to visit the City at weekends? (all responses: t=1,107).

15% (166) of workers said no changes are required to make them more likely to visit the City as they would not visit.

The most popular change to encourage workers to visit the City during weekends is more activities, events, entertainment and/or live music, with 9% (100) of those asked stating this.



Some comments from workers around what would make them more likely to visit during a weekend can be found below:

Remove the congestion charge and offer free parking.

Male, 55-64, Health

This part of London most places close at the weekend.

Male, 25-34, Property and real-estate

Discounts of train/tube tickets during the weekends or at least once a month.

Female, 25-34, Transport & storage If I felt more safe, less busy and travel into London was less expensive, I would travel to the City of London more frequently.

Female, 25-34, Health

Communication and letting everybody know what's going on socially and encourage people to come.

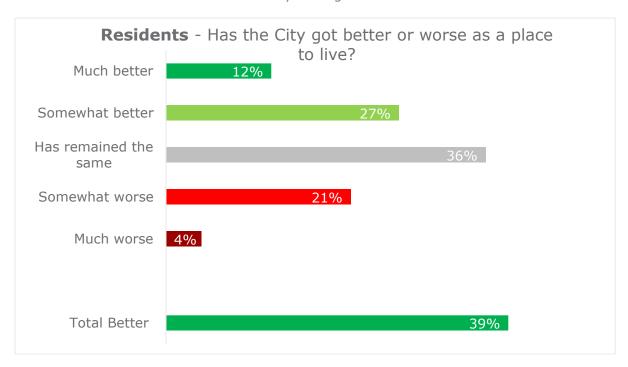
Female, 55-64, Financial & insurance

More pubs etc being open at weekends.

Male, 55-64, Public administration & defence

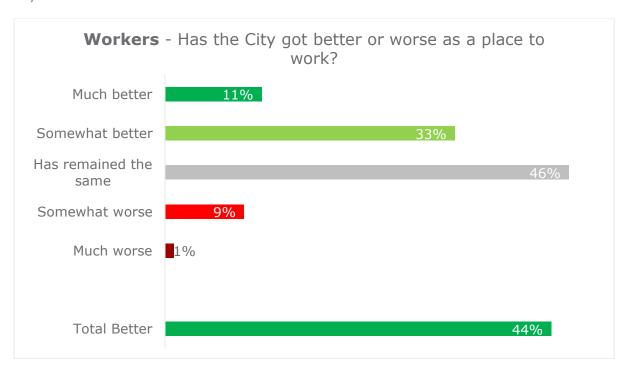
Q25a: Compared to five years ago, has the City got better or worse as a place to <u>live</u>? (all responses: t=475).

Two fifths of residents (39%) say that the City has gotten much or somewhat better as a place to live compared to 5 years ago. A quarter (25%) would say it has got either somewhat or much worse than it was 5 years ago.



Q25b: Compared to five years ago, has the City got better or worse as a place to work? (all responses: n=901).

Only 11% of workers think the City is much better as a place to work. 46% of workers say it has remained the same. Just 1% of workers believe it is much worse.



Q26a: Looking to the future, do you expect the City to be a better or worse place to <u>live</u> over the next few years? (all responses: t=482).

43% of residents expect the City to be better as a place to live over the next few years (much and somewhat better). Just over a third (35%) expect things to remain the same. 4% (18 people) of residents expect the City to become much worse as a place to live over the next few years.



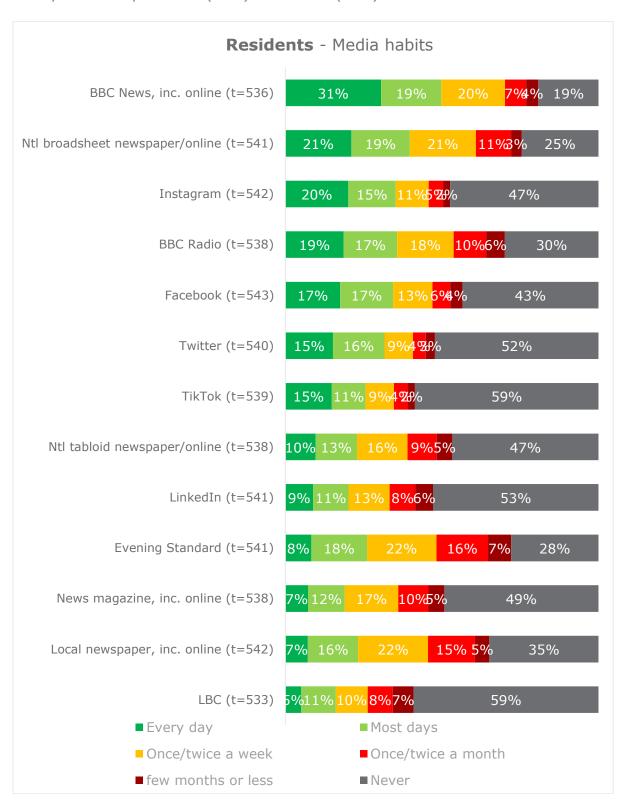
Q26b: Looking to the future, do you expect the City to be a better or worse place to work over the next few years? (all responses: t=982)

15% of workers think working in the City will get much better, with 34% believing it will be somewhat better. 43% think it will remain the same and 8% say it will get worse (7% somewhat worse and 1% much worse).

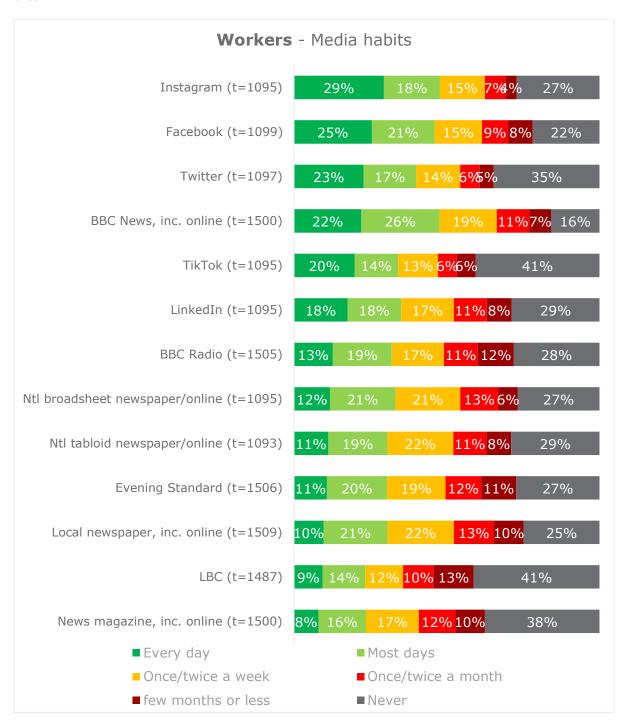


Q27: How often do you use, read or listen to each of the following?

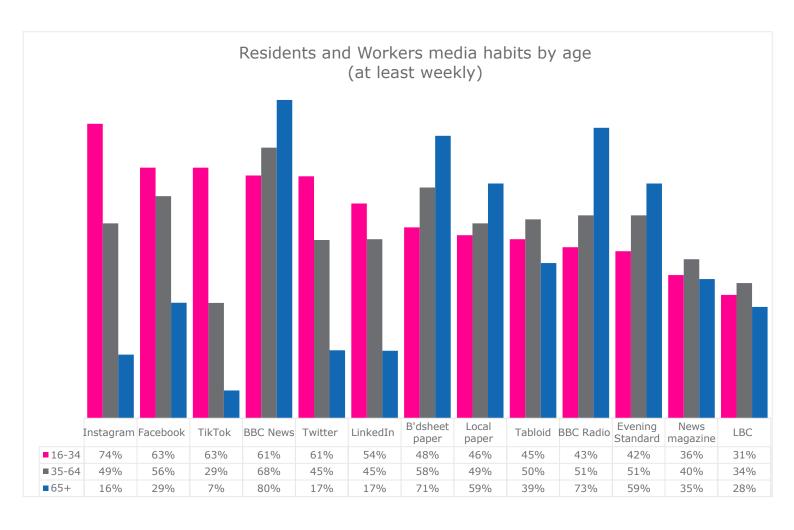
Nearly a third of residents (31%) access BBC News (including online) every day, with 21% accessing national broadsheet newspapers every day. LBC is used rarely by residents; with 59% reporting they never use it. 59% of residents never use TikTok, closely followed by LinkedIn (53%) and Twitter (52%).



Over a quarter of workers (29%) use Instagram on a daily basis, followed by Facebook, with 25% using it every day. 41% of workers never use TikTok or LBC. Nearly half (49%) of workers interact with BBC News (including online) on a weekly basis or more often.



As expected, social media is significantly more likely to be used weekly (ranging from every day to at least 1 or 2 times a week) to interact with the City Corporation by residents and workers who are 16-34 and 35-64 compared to those who are 65+ whereas those who are 65+ are more likely to interact with the City Corporation via more traditional mediums such as national and local newspapers and BBC radio and BBC news, compared to those younger age groups.



Appendix 1: Respondent Profile

In total, the survey received 1,523 responses. A profile of the respondents to the survey is provided below.

Table 2: Q04. Do you live or work in the City?

(all responses: Total=1,523).

Respondent type	No. responses	% responses
Live	416	27%
Work	979	64%
Both	128	8%

Table 3: Q21. Average days per week currently working in the City?

(all responses: Total=1,107).

Respondent type	No. responses	% responses
5 days a week or more	470	42%
4 days a week	181	16%
3 days a week	270	24%
2 days a week	146	13%
1 day a week	40	4%

Table 4: Q01. Gender.

(all responses: Total=1,523).

Respondent type	No. responses	% responses
Male	845	55%
Female	678	45%

Table 5: Q02. Age.

(all responses: Total=1,523).

Respondent type	No. responses	% responses
16-24	237	16%
25-34	411	27%
35-54	426	28%
55-64	259	17%
65+	187	12%
Prefer not to say	3	0%

Table 6: Q03. Ethnicity.

(all responses: Total=1,523).

Respondent type	No. responses	% responses
Asian or Asian British (Indian, Pakistani, Bangladeshi or any other Asian background)	201	13%
Black or Black British (Caribbean, African, or any other Black background)	164	11%
Chinese	50	3%
Mixed (White and Black Caribbean, White and Black African, White and Asian and any other mixed background)	86	6%
White (British, Irish, Scottish or any other white background)	1004	66%
Other	13	1%
Prefer not to say	5	0%
NET: Ethnically diverse	514	34%

Table 7: Q05a. How long have you lived in the City?

(all responses: Total=544).

Respondent type	No. responses	% responses
Less than a year	42	8%
One to two years	83	15%
Three to five years	102	19%
Six to ten years	93	17%
Eleven to twenty years	90	17%
More than twenty years	134	25%

Table 8: Q05b. How long have you worked in the City?

(all responses: Total=1,107).

Respondent type	No. responses	% responses
Less than a year	194	18%
One to two years	239	22%
Three to five years	272	25%
Six to ten years	186	17%
Eleven to twenty years	120	11%
More than twenty years	96	9%

Table 9: Q06a. Where in the City do you live? (all responses: Total=510).

Respondent type	No. responses	% responses
Barbican Estate	295	58%
Golden Lane Estate	51	10%
Middlesex Street Estate	40	8%
Social rented accommodation elsewhere in the City of London	27	5%
Private rented accommodation elsewhere in the City	55	11%
Owner occupier elsewhere in the City	23	5%
Student accommodation elsewhere in the City	14	3%
Other	5	1%

Table 10: Q06b. Which of the following best describes the sector you work in? (all responses: Total=1,107).

Respondent type	No. responses	% responses
Agriculture, forestry & fishing	2	0%
Mining, quarrying & utilities	3	0%
Manufacturing	22	2%
Construction	93	8%
Motor trades	12	1%
Wholesale	11	1%
Retail	143	13%
Transport & storage (inc. postal)	55	5%
Accommodation & food services	71	6%
Information & communication/Tech	98	9%
Financial & insurance	229	21%
Property and real-estate	59	5%
Professional, scientific & technical	59	5%
Business administration & support services	72	7%
Public administration & defence	30	3%
Education	34	3%
Health	53	5%
Arts, entertainment, recreation & other services	42	4%
Prefer not to say	19	2%

Table 11: Q06c. How would you describe the occupation of the chief income earner in your household? (all responses: Total=1,523).

Respondent type	No. responses	% responses
Higher managerial / professional / administrative	280	18%
Intermediate managerial / professional / administrative	472	31%
Supervisory or clerical / junior managerial / professional / administrator	376	25%
Skilled manual worker	195	13%
Semi-skilled or unskilled manual worker	81	5%
Student	43	3%
Retired and living on state pension only	37	2%
Unemployed for over 6 months or not working due to long term sickness	18	1%
Prefer not to say	21	1%
NET: AB	752	49%
NET: C1C2	571	37%
NET: DE	179	12%

Table 12: Q07. Working status. (all responses: Total=1,107).

Respondent type	No. responses	% responses
Full-time	906	82%
Part-time	201	18%

Table 13: Q08. Can you estimate the number of employees employed by your organisation within the City? (all responses: Total=1,110).

Respondent type	No. responses	% responses
1-4	21	2%
5-9	58	6%
10-49	224	22%
50-249	259	26%
250-499	160	16%
500-1000	142	14%
More than 1000	146	14%

Appendix 2: 2022 vs previous years

The following tables show the results based on the total figures from previous surveys and the total figures from the 2022 survey for comparison.

Table 1: Q09. How well do you know each of the following? (The City Corporation)

Year	Resident (Total: Very and Fairly Well)	Worker (Total: Very and Fairly Well)
2022	72%	51%
2013	67%	36%
2009	62%	41%

Table 2: Q11a/Q11b. How satisfied are you with the City as a place to live/work?

Year	Resident (Total: Very and Fairly satisfied)	Worker (Total: Very and Fairly satisfied)
2022	90%	90%
2013	95%	92%
2009	95%	88%

Table 3: Q14. Overall, how satisfied or dissatisfied are you with the way the City Corporation performs its functions?

Year	Resident (Total: Very and Fairly Well)	Worker (Total: Very and Fairly Well)
2022	69%	74%
2013	87%	75%
2009	83%	71%

Table 4: Q15. On a scale of 1 to 5 (with 1 being great extent and 5 being not at all) what extent do you regard the City Corporation as... Representing good value for money?

Year	Resident (Total: score 1 and 2)	Worker (Total: score 1 and 2)
2022	44%	50%
2013	73%	49%

Table 5: Q18a. Thinking about interactions with the City Corporation, which of the following have you done?

Visited the Barbican Centre

Year	Resident	Worker
2022	76%	53%
2009	66%	N/A

Visited a City managed open space, such as Hampstead Heath

Year	Resident	Worker
2022	65%	42%
2009	74%	N/A

Appendix 3: Questionnaire

Client name:	City of London Corporation
Project name:	Residents and Workers
Job number:	8544
Methodology:	Online and F2F
Version	1

SCREENERS

Q04.

Base: All respondents

Please can you tell me if you live or work in the City of London (Sometimes known as the City or The Square Mile) or do both?

Please see the map to show the area we are talking about.

SINGLE RESPONSE

DP NOTE: PLEASE INCLUDE THE OPTION TO SHOW THE CITY OF LONDON MAP

Code	Answer list	Scripting notes	Routing
1	Live	Class as Resident	
2	Work	Class as Worker	
3	Both	Class as Both	
4	Neither		SCREEN

Q21.

Base: All workers (Q04/2,3)

How many days per week do you currently work in the City of London, on average? SINGLE RESPONSE

Code	Answer list	Scripting notes	Routing
1	5 days a week or more	-	
2	4 days a week	-	
3	3 days a week	-	
4	2 days a week	_	
5	1 day a week	-	
6	Less than once a week	-	SCREEN

Demographics

Q01.

Base: All respondentsPlease tell us your gender

SINGLE RESPONSE

Code	Answer list	Scripting notes	Routing
1	Male		
2	Female		

Q02.

Base: All respondents

Please can you tell me which age band you belong to?

SINGLE RESPONSE

Code	Answer list	Scripting notes	Routing
1	16-24		
2	25-34		
3	35-54		
4	55-64		
5	65+		
86	Prefer not to say		

Q03.

Base: All respondents

Which of the following best describes your ethnicity?

SINGLE RESPONSE

Code	Answer list	Scripting notes	Routing
1	Asian or Asian British (Indian, Pakistani, Bangladeshi or any other Asian background)		
2	Black or Black British (Caribbean, African, or any other Black background)		
3	Chinese		
4	Mixed (White and Black Caribbean, White and Black African, White and Asian and any other mixed background)		
5	White (British, Irish, Scottish or any other white background)		
80	Other (please specify)	OPEN	
86	Prefer not to say		

Q05a.

Base: All residents (Q04/1,3)

How long have you lived in the City of London (The City/The Square Mile)?

SINGLE RESPONSE

Code	Answer list	Scripting notes	Routing
1	Less than a year		
2	One to two years		
3	Three to five years		
4	Six to ten years		
5	Eleven to twenty years		
6	More than twenty years		

Q05b.

Base: All workers (Q04/2,3)

How long have you worked in the City of London (The City/The Square Mile)?

Please include any time spent working remotely due to the pandemic?

SINGLE RESPONSE

Code	Answer list	Scripting notes	Routing
1	Less than a year		
2	One to two years		
3	Three to five years		
4	Six to ten years		
5	Eleven to twenty years		
6	More than twenty years		

Q06a.

Base: All residents (Q04/1,3)

Where in the City of London (The City/The Square Mile) do you live?

SINGLE RESPONSE

Code	Answer list	Scripting notes	Routing
1	Barbican Estate		
2	Golden Lane Estate		
3	Middlesex Street Estate		
4	Social rented accommodation elsewhere in the City of London		
5	Private rented accommodation elsewhere in the City of London		
6	Owner occupier elsewhere in the City of London		
7	Student accommodation elsewhere in the City of London		
80	Other (please specify)	OPEN	

Q06b.

Base: All workers (Q04/2,3)

Which of the following best describes the sector you work in?

SINGLE RESPONSE

Code	Answer list	Scripting notes	Routing
1	Agriculture, forestry & fishing		
2	Mining, quarrying & utilities		
3	Manufacturing		
4	Construction		
5	Motor trades		
6	Wholesale		
7	Retail		
8	Transport & storage (inc. postal)		
9	Accommodation & food services		
10	Information & communication/Tech		
11	Financial & insurance		
12	Property and real-estate		
13	Professional, scientific & technical		
14	Business administration & support services		
15	Public administration & defence		
16	Education		
17	Health		
18	Arts, entertainment, recreation &		
	other services		
86	Prefer not to say		

Q06c.

Base: All respondents

How would you describe the occupation <SHOW TO RESIDENTS ONLY: (or if retired the former occupation)> of the chief income earner in your household? SINGLE RESPONSE

Code	Answer list	Scripting notes	Routing
1	Higher managerial / professional / administrative	АВ	
2	Intermediate managerial / professional / administrative	АВ	
3	Supervisory or clerical / junior managerial / professional / administrator	C1	
4	Skilled manual worker	C2	
5	Semi-skilled or unskilled manual worker	DE	
6	Student	DE	
7	Retired and living on state pension only	DE	
8	Unemployed for over 6 months or not working due to long term sickness	DE	
86	Prefer not to say		

Q07.

Base: All workers (Q04/2,3)

Please can you tell me your working status SINGLE RESPONSE

Code	Answer list	Scripting notes	Routing
1	Full-time		
2	Part-time		

Q08.

Base: All workers (Q04/2,3)

Can you estimate the number of employees employed by your organisation within the City of London? SINGLE RESPONSE

Code	Answer list	Scripting notes	Routing
1	1-4		
2	5-9		
3	10-49		
4	50-249		
5	250-499		
6	500-1000		
7	More than 1000		
85	Don't know		

General attitudes

Q09.

Base: All respondents

How well do you feel you know each of the following? SINGLE GRID

Code	Answer list	Scripting notes	Routing
1	Very well	-	
2	Fairly well	-	
3	Neither/nor	-	
4	Not well	-	
5	Not at all well	-	
85	Don't know	-	

Statement number	Statement	Scripting notes	Routing
1	The City of London, the area sometimes known as the City or the Square Mile		
2	The City of London Corporation		
3	The Lord Mayor of the City of London		
4	Your local City of London ward councillors		
5	The City Livery Companies	Workers only (Q04/2,3)	

Q10.

Base: All respondents

Overall, how favourable are you towards each of the following? SINGLE GRID

Code	Answer list	Scripting notes	Routing
1	Very favourable	-	
2	Somewhat favourable	-	
3	Neither favourable nor unfavourable	-	
4	Somewhat unfavourable	-	
5	Very unfavourable	-	
85	Don't know	-	

Statement number	Statement	Scripting notes	Routing
1	The City of London, the area sometimes known as the City or the Square Mile		
2	The City of London Corporation		
3	The Lord Mayor of the City of London		
4	Your local City of London ward councillors		

Q11a.

Base: All residents (Q04/1,3)

How satisfied are you with the City of London (The City/The Square Mile) as a place to live?

SINGLE RESPONSE

Code	Answer list	Scripting notes	Routing
1	Very satisfied		
2	Fairly satisfied		
3	Neither satisfied nor dissatisfied		
4	Fairly dissatisfied		
5	Very dissatisfied		
6	Don't Know		

Q11b.

Base: All workers (Q04/2,3)

How satisfied are you with the City of London (The City/The Square Mile) as a place to work?

SINGLE RESPONSE

Code	Answer list	Scripting notes	Routing
1	Very satisfied		
2	Fairly satisfied		
3	Neither satisfied nor dissatisfied		
4	Fairly dissatisfied		
5	Very dissatisfied		
6	Don't Know		

Q12.

Base: All respondents

Thinking about the City of London (The City/The Square Mile) as a place, to what extent do you agree the following apply?

SINGLE GRID, RANDOMISE

Code	Answer list	Scripting notes	Routing
1	Strongly agree	-	
2	Somewhat agree	-	
3	Neither agree nor disagree	-	
4	Somewhat disagree	-	
5	Strongly disagree	-	
85	Don't know	-	

Statement number	Statement	Scripting notes	Routing
1	Safe		
2	Clean		
3	Visually attractive		
4	Good transport connections		
5	Enjoyable to walk around		
6	Fun		
7	Good shops, bars and restaurants		
8	Well-run		

Q13.

Base: All respondents

On a scale of 0 to 10, how likely are you to recommend the City of London to a friend as a place to live or work? SINGLE RESPONSE

Code	Answer list	Scripting notes	Routing
0	0 – not at all likely		
1	1		
2	2		
3	3		
4	4		
5	5		
6	6		
7	7		
8	8		
9	9		
10	10 - Extremely likely		

Q14.

Base: All respondents

Overall, how satisfied or dissatisfied are you with the way the City of London Corporation performs its functions?

SINGLE RESPONSE

Code	Answer list	Scripting notes	Routing
1	Very satisfied		
2	Fairly satisfied		
3	Neither satisfied nor dissatisfied		
4	Fairly dissatisfied		
5	Very dissatisfied		
6	Don't Know		

Q15.

Base: All respondents

On a scale of 1 to 5 (with 1 being great extent and 5 being not at all) what extent do you regard the City of London Corporation as...? SINGLE GRID, RANDOMISE

Code	Answer list	Scripting notes	Routing
1	1 - Great extent	-	
2	2	-	
3	3	-	
4	4	-	
5	5 - Not at all	-	
85	Don't know	-	

Statement number	Statement	Scripting notes	Routing
1	An effective method of local Government for the City of London?		
2	Representing the needs of the square mile?		
3	Representing good value for money?		
4	Progressive and forward-looking in its services?		
5	Too remote and impersonal?		
6	Listening		
7	Open and honest		
8	Caring about people like me		
9	Relevant to my life		
10	Committed to the success of the UK economy		

Q16.

Base: All respondents

Thinking about functions carried out by the City of London Corporation, how good or bad a job do you feel they do of each of the following?

SINGLE GRID, RANDOMISE

Code	Answer list	Scripting notes	Routing
1	Very good job	-	
2	Fairly good job	-	
3	Neither good nor bad job	-	
4	Fairly bad job	-	
5	Very bad job	-	
85	Don't know	_	

Statement number	Statement	Scripting notes	Routing
1	Running parks and open spaces across London, such as Hampstead Heath and Epping Forest		
2	Running local services in the Square Mile, such as libraries and street cleaning		
3	Shaping the built environment of the City of London, such as approving new developments		
4	Supporting and promoting City businesses		
5	Managing City of London Housing Estates, such as the Barbican Estate, Golden Lane and Middlesex Street	Residents only (Q04/1,3)	
6	Supporting cultural activities in the City/the Square Mile, such as the Barbican Arts Centre		
7	Consulting residents on new developments or other issues	Residents only (Q04/1,3)	
8	Supporting the success of City of London businesses		

Q17.

Base: All respondents

How important do you think each of the following policies should be for the City of London Corporation, the organisation that runs the Square Mile?

SINGLE GRID, RANDOMISE

Code	Answer list	Scripting notes	Routing
1	Very important	-	
2	Somewhat important	-	
3	Neither important nor unimportant	-	
4	Somewhat unimportant	-	
5	Very unimportant	-	
85	Don't know	_	

Statement number	Statement	Scripting notes	Routing
1	Achieving net zero in the City of London (The City/The Square Mile) by 2040		
2	Improving footfall in local small businesses by making The Square Mile a more attractive destination for visitors		
3	Improving technical infrastructure in the City of London such as phone signal and internet speeds		
4	Ensuring the City of London remains an attractive place for businesses to locate		
5	Ensuring the City of London Corporation listens more to the views of local residents	Residents only (Q04/1,3)	

Q18a.

Base: All respondents

Thinking about interactions with the City of London Corporation, which of the following have you done?

Please tick any that apply.

MULTI RESPONSE

Code	Answer list	Scripting notes	Routing
1	Visited the Guildhall	_	
2	Visited the Mansion House	_	
3	Visited the Barbican Centre	_	
4	Visited a City of London-managed open space, such as Hampstead Heath	-	
5	Communicated with the City of London Corporation by letter or email	-	
6	Seen a news item related to the City of London Corporation	-	
7	Communicated with or met a City of London local councillor	-	
8	Attended the Lord Mayor's Show	-	
9	Visited the City of London Corporation website	-	
10	Seen City of London Corporation content on social media	-	
11	Responded to a City of London Corporation consultation, such as for a new building or development	-	
87	None of these	EXCLUSIVE	

Q18b.

Base: All respondents

Thinking about how the City of London Corporation goes about consultation, do you have any suggestions of how it could be improved?

OPEN RESPONSE

Code	Answer list	Scripting notes	Routing
85	Don't know	-	

Working and visiting

Q19a.

Base: All residents (Q04/1,3)

What would you say are the **good** things about living in the City of London?

OPEN RESPONSE

Code	Answer list	Scripting notes	Routing
85	Don't know	_	

Q19b.

Base: All workers (Q04/2,3)

What would you say are the **good** things about working in the City of London?

OPEN RESPONSE

Code	Answer list	Scripting notes	Routing
85	Don't know	_	

Q20a.

Base: All residents (Q04/1,3)

What would you say are the **bad** things about living in the City of London?

OPEN RESPONSE

Code	Answer list	Scripting notes	Routing
85	Don't know	-	

Q20b.

Base: All workers (Q04/2,3)

What would you say are the **bad** things about working in the City of London?

OPEN RESPONSE

Code	Answer list	Scripting notes	Routing
85	Don't know	-	

Q22.

Base: All workers (Q04/2,3)

Over the next 12 months, how do you expect the amount of time you spend working in the City of London to change?

SINGLE RESPONSE

Code	Answer list	Scripting notes	Routing
1	Increase significantly	-	
2	Increase slightly	-	
3	Remain the same	-	
4	Decrease slightly	-	
5	Decrease significantly	-	
6	I do not expect to be working in the	-	
	City of London in 12 months' time		
85	Don't know	-	

Q23.

Base: All workers (Q04/2,3)

How often do you visit the City of London at weekends?

SINGLE RESPONSE

Code	Answer list	Scripting notes	Routing
1	Most weekends	_	
2	Once or twice a month	-	
3	Every few months	_	
4	A few times a year or less	-	
5	Never	-	

Q24.

Base: All workers (Q04/2,3)

What changes would be required to make you more likely to visit the City of London at weekends?

OPEN RESPONSE

Code	Answer list	Scripting notes	Routing
85	Don't know	_	

Q25a.

Base: All residents (Q04/1,3)

Compared to five years ago, has the City of London got better or worse as a place to live?

SINGLE RESPONSE

Code	Answer list	Scripting notes	Routing
1	Much better		
2	Somewhat better		
3	Has remained the same		
4	Somewhat worse		
5	Much worse		
85	Don't know		

Q25b.

Base: All workers (Q04/2,3)

Compared to five years ago, has the City of London got better or worse as a place to work?

SINGLE RESPONSE

Code	Answer list	Scripting notes	Routing
1	Much better		
2	Somewhat better		
3	Has remained the same		
4	Somewhat worse		
5	Much worse		
85	Don't know		

Q26a.

Base: All residents (Q04/1,3)

Looking to the future, do you expect the City of London to be a better or worse place to live over the next few years?

SINGLE RESPONSE

Code	Answer list	Scripting notes	Routing
1	Much better		
2	Somewhat better		
3	Has remained the same		
4	Somewhat worse		
5	Much worse		
85	Don't know		

Q26b.

Base: All workers (Q04/2,3)

Looking to the future, do you expect the City of London to be a better or worse place to work over the next few years?

SINGLE RESPONSE

Code	Answer list	Scripting notes	Routing
1	Much better		
2	Somewhat better		
3	Has remained the same		
4	Somewhat worse		
5	Much worse		
85	Don't know		

Behaviours

Q27.

Base: All respondents

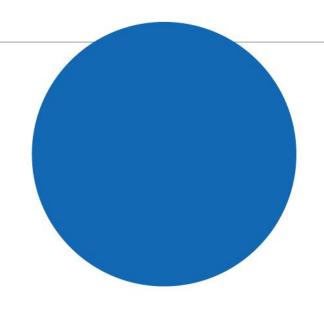
How often do you use, read or listen to each of the following?

SINGLE GRID

Code	Answer list	Scripting notes	Routing
1	Every day	_	
2	Most days	-	
3	Once or twice a week	_	
4	Once or twice a month	-	
5	Every few months or less	-	
6	Never	-	
85	Don't know	-	

Statement number	Statement	Scripting notes	Routing
1	Twitter		
2	LinkedIn		
3	Facebook		
4	Instagram		
5	TikTok		
6	National broadsheet newspaper, including online (e.g. The Guardian or Times)		
7	National tabloid newspaper, including online (e.g. Daily Mail or Sun)		
8	News magazine, including online (e.g. The Economist)		
9	Local newspaper, including online		
10	Evening Standard		
11	LBC		
12	BBC Radio		
13	BBC News, including online		

For more information





Dan Thompson, Senior Research Executive dthompson@djsresearch.com



Leeds office: Regus, Office 18.09, 67 Albion Street, Pinnacle, 15th-18th Floors, Leeds, LS1 5AA

+44 (0)1663 767 857 djsresearch.co.uk



















Follow us on LinkedIn...

For free market research findings and our latest news and developments: linkedin.com/company/djs-research-ltd

For regularly updated market research findings from your sector, please have a look at our complimentary insights: djsresearch.co.uk/blog/articles This page is intentionally left blank

Committee(s)	Dated:
Policy and Resources Committee	23 February 2023
Subject:	Public
Engagement Strategy with World Economic Forum	
(WEF) update	
Which outcomes in the City Corporation's	5,6,7
Corporate Plan does this proposal aim to impact	
directly?	
Does this proposal require extra revenue and/or	N
capital spending?	
If so, how much?	n/a
What is the source of Funding?	n/a
Has this Funding Source been agreed with the	n/a
Chamberlain's Department?	
Report of: Damian Nussbaum, Director of Innovation	For Information
and Growth (IG)	
Report author: William Elliott, Assistant Director, High	
Growth Markets, Trade and Investment, Innovation and	
Growth (IG)	

Summary

The World Economic Forum (WEF) held their Annual Meeting 2023 in Davos from 16-19 January. This was the first full-scale Davos for three years. Senior business presence was strong, especially from Wall Street, the City and Emerging Markets. The Lord Mayor and Policy Chairman both attended. They pursued parallel programmes, meeting key decision-makers from business, governments and global bodies to drive our key messages on Financial and Professional Services. In terms of engagement, partnerships, and impact this was the most successful Davos so far for the City of London Corporation. This paper provides a short update to the Committee.

Recommendation(s)

Members are asked to:

- note the report
- note that a further report will follow in due course seeking authority to renew a further three-year WEF engagement funded by Policy Initiatives Fund (for the period FY2023/24, FY 2024/25 and FY2025/26).

Main Report

Background

 In June 2018, the Policy & Resources Committee approved a report on developing relations with the WEF over a strategic three-year period. This approved a budget of £109,500 for 2018-2021, to cover events in the UK and

- attendance at Davos. This budget was subsequently stretched to 2023 due to the pandemic. In this period the Lord Mayor and Policy Chair have attended Davos four times. The Corporation has also partnered with WEF twice on the Green Horizon Summit, as well online forums during the pandemic.
- 2. The Corporation engage strategically with WEF year-round to ensure a productive relationship. We hosted WEF President Børge Brende in London in June 2022 and will do so again in February 2023 (when he will be awarded an Honorary Freedom of the City of London). The WEF organisers value our senior attendance at Davos, our consistent participation at official WEF sessions and our contribution on FPS and economic issues alongside other UK public figures.

Current Position

- 3. Under the theme of 'Cooperation in a Fragmented World', this year's Davos agenda focussed on reaffirming public-private cooperation to navigate current crises and to drive forward long-term positive change. The 2023 Annual Meeting was an ambitious signal about a return to face-to-face networking and business. Attendee numbers were 20% higher than prepandemic.
- 4. Overall, there was a strong turnout from business, the financial services and City stakeholders. The US and Wall Street were prominent and well-represented, and so were High-Growth Markets, especially India and the Gulf. Government/world leader attendance was more low-key this year; the US President did not attend, which had a knock-on effect.
- 5. The Lord Mayor and Policy Chair had ambitious three-day parallel programmes at Davos, with the objective of driving our FPS messages, and gathering global feedback on the City's competitiveness. The Corporation partnered on two high-profile events:
 - a. co-hosting an officially listed WEF Affiliate session with EY:
 'Supercharging purpose driven data', for ESG investing (the first time we have supported an event on the formal Davos agenda);
 - b. a Business Breakfast panel discussion with the CBI and KPMG: 'The UK economy, Sustainable Growth and Attracting International Investment'.
- 6. Bilateral meetings centred on investor engagement with North American, Asian, Middle Eastern and European stakeholders. These included: AIG, BlackRock, PayPal, Tata Sons, First Eastern Investment Group, ARAMCO, Mizuho, Tokio Marine Kiln Group, ABN AMRO, Qatar Investment Authority, SwissRe, Swiss Secretariat for International Finance, as well as wider professional services stakeholders such as KPMG, EY and PWC.
- 7. Davos gave both principals the opportunity to interact with a wide range of business and political leaders. These included: **Antonio Guterres**, UN;

Kristalina Georgieva, IMF; John Kerry, US Special Presidential Envoy for Climate; Christine Lagarde, European Central Bank; Larry Fink, BlackRock; Jamie Dimon, J.P. Morgan; Brian T. Moynihan, Bank of America; Mohammad al Jadaan, Saudi Finance Minister, Mr Chandrasekaran, Tata, Carmine di Sibio, EY, John Doyle, Marsh and Mark Carney, UN Special Envoy for Climate Action. There were also opportunities to talk informally with the UK public figures attending (both Minsters and the Opposition) as well as the many City of London participants.

- 8. With the Lord Mayor and Policy Chairman attending, the Corporation continues to be well positioned with WEF as part of the formal UK 'public figures' delegation to Davos. This year we joined The Rt Hon. Grant Shapps MP, the Secretary of State for Business, Energy and Industrial Strategy; The Rt Hon. Kemi Badenoch MP, Secretary of State for International Trade; Sir Keir Starmer, Leader of the Opposition and Rachel Reeves, Shadow Chancellor of the Exchequer.
- 9. We aligned with key strategic partners at Davos more closely than ever before. This began with WEF itself, with the Lord Mayor attending the exclusive **Informal Gathering of World Economic Leaders (IGWEL) Lunch.** We also worked before and at Davos with CBI, EY, KPMG, Oliver Wyman, JP Morgan and other institutions with a strong footprint.
- 10. The Corporation's attendance at Davos strengthened the UK delegation and provided a strong voice for the UK's Financial and Professional Services industry on a global platform. For global business leaders especially in FPS Davos remains a milestone. For us it is an opportunity to engage and network with them, while gathering international perspectives on the future of the City. Davos also provides a runway towards other significant Corporation events and campaigns such as the Net Zero Delivery Summit and Global Investment Futures Campaigns.
- 11. For the Corporation this was **the most successful Davos ever**, in terms of formal platforms, senior engagement and breadth of programme. This is the direct result of a five-year investment in developing relations with WEF and strategic attendees, while building practical experience and expertise of Davos.

Options

12. None.

Proposals

13. None.

Corporate & Strategic Implications

14. This approach reflects sections 5-7 of the Corporate Plan under the objective 'To Support a Thriving Economy'.

Financial Implications - The cost of the City Corporation's attendance at the World Economic Forum in Davos is covered by the remainder of existing budgets approved by the Policy & Resources Committee in June 2018.

Resource implications – None, as this is resourced within existing IG in-house resources. It is worth noting the timing of the WEF Annual Meeting does mean a busy period of planning over the Christmas and New Year break.

Legal implications - none

Risk implications – none

Equalities implications – We ensured all speaker panels were assessed to ensure balance. We will continue to assess the future programme accordingly.

Climate implications – All flights were carbon offset, with the support team travelling economy. The Lord Mayor and CPR shared a vehicle between Davos and the airport and at Davos itself. The support team travelled by train in Switzerland, and got around Davos by foot.

Security implications – None.

Health Implications – None.

Conclusion

15. The WEF Annual Meeting in Davos is strategically important for the City Corporation to attend. Innovation and Growth will submit a new paper to the Committee to re-new a further three-year WEF engagement funded by PIF (for the period FY2023/24, FY 2024/25 and FY2025/26).

Appendices

16. None.

Background Papers

- Engagement Strategy with World Economic Forum (WEF) update, July 2022
- City of London Corporation participation in World Economic Forum (Davos),
 January 2020 P&R Committee paper dated October 2019

William Elliott

Assistant Director, High Growth Markets, Trade and Investment Innovation and Growth

T: 077378-121605

E: william.elliott@cityoflondoncorporation.gov.uk

Committee(s):	Dated:
Police Authority Board	15 th February 2023
	,
Policy and Resources Committee	23 rd February 2023
·	_
Subject: Protect Duty (Martyn's Law) Update	Public
Which outcomes in the City Corporation's Corporate	1 People are safe and feel
Plan does this proposal aim to impact directly?	safe
Does this proposal require extra revenue and/or	N/A
capital spending?	
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the	N/A
Chamberlain's Department?	
Report of: Commissioner of Police/Exec Director	For Information
Environment, City of London Corporation	
Pol 36-23	
Report author: Cdr Umer Khan/ Ian Hughes/ Detective	
Inspector Jo Northcott	

Summary

The report is a joint briefing from the City of London Police (CoLP) and the City of London Corporation (CoL). The purpose of this report is to summarise the current position with the Protect Duty, from now on to be known as Martyn's Law and how the Force is working with partners to sign post advice on the Duty in a timely fashion.

Recommendation(s)

Members are asked to note the report.

Main Report

Background

1. In June 2021, the Chair of the Manchester Arena Inquiry recommended a Protect Duty be enacted into law by primary legislation. The Home Office published a consultation document, the aim of which was to consider how Government could work together with private and public sector partners to develop proportionate security measures in order to improve public security and to counter terrorism. It also considered how those responsible for publicly accessible locations were ready and prepared to take appropriate action should a terrorist attack happen. A publicly accessible location is defined as any place to which the public or any section of the public has access, on payment or otherwise, as a right or virtue of express or implied permission.

2. Martyn's Law has been championed by Figen Murray, the mother of Martyn Hett killed in the Manchester attack and the Survivors Against Terror network. The duty is fully supported by the National Counter Terrorism Office (NaCTSO) within Counter Terrorist Policing (CTP).

Current Position

- 3. Since the last update, the Home Office and NaCTSO have been working to shape the needs of the Protect Duty and the legislative requirements.
- 4. In December 2022, the Home Secretary set out the foundational policy for Martyn's Law in Parliament.
- 5. These proposals have been developed taking into account the 2021 public consultation exercise, and the views expressed by stakeholders.
- 6. Proportionality is a fundamental consideration for Martyn's Law. It will therefore establish a tiered model linked to activity that takes place at a location and its capacity. This will prevent undue burden on premises in scope.

A **standard tier** will apply to locations with a maximum capacity of over 100. Venues could include larger retail stores, bars or restaurants. The aim is to drive up use and engagement with existing resources that help teams undertake low-cost, simple yet effective activities to improve preparedness. This will include training, information sharing and completion of a preparedness plan to embed practices, such as locking doors to delay attackers progress or knowledge on lifesaving treatments that can be administered by staff whilst awaiting emergency services.

An **enhanced tier** will focus on high-capacity locations in recognition of the potential consequences of a successful attack. Locations with a capacity of over 800 people at any time, will additionally be required to undertake a risk assessment to inform the development and implementation of a security plan to assess the balance of risk reduction against the time, money and effort required to achieve a successful level of security preparedness - a recognised standard in other regulatory regimes (including Fire and Health and Safety). Venues could include music venues and theatres.

- 7. All places of worship will be placed within the standard tier, regardless of their capacity, barring a small cohort across all faiths that charge tourists for entry and/or hire out the site for large commercial events.
- 8. The Government will establish an inspection and enforcement regime, promoting compliance and positive cultural change and issuing credible and fair sanctions for serious breaches. However there has been no indication as yet as to what sort of enforcement and monitoring mechanism will be created.

- 9. Dedicated statutory guidance and bespoke support will be provided by the Government to ensure those in scope can effectively discharge their responsibilities.
- 10. There has been no suggestion that crowded spaces in the public realm will be covered except for events with a defined boundary that enables capacity to be counted.
- 11. Legislation for Martyn's Law will be brought forward as soon as parliamentary time allows. Martyn's Law will extend to and apply across the whole of the United Kingdom.
- 12. As previously advised, expert advice, training and guidance is already available on the online protective security hub, **ProtectUK.** Stakeholders are encouraged to visit the ProtectUK website and to download the app. These platforms are undergoing continuous development to support organisations to evaluate and manage risk posed by terrorism. The overall aim is that both platforms will evolve into the key site and app supporting Martyn's Law.
- 13. The Counter Terrorism Security Advisors (CTSA's) from the CoLP can also be contacted by both CoL and the wider City community for counter terrorism security advice.
- 14. The CoLP is fully engaged with the Home Office and reassurance has been provided that partners will be kept informed by the Home Office on the progression of Martyn's Law.
- 15. To this end, CoLP has been advised by the Home Office, that as part of the engagement programme surrounding Martyn's Law, they will be hosting a series of webinars during February and March, which will involve a presentation on Martyn's Law along with an opportunity for questions and answers. CoLP will be sharing the invite to this event with stakeholders.
- 16. The information shared on Martyn's Law to date has created no surprises to either the CoLP or CoL and the work done in partnership has both well positioned to respond to the legislation as and when it comes out.
- 17. Commander Khan (Operations & Security) is monitoring the progress via the Contest Steering Group bi-weekly meetings. Also in attendance at this meeting from the City Corporation is Richard Woolford (CoL Strategic Security Director), Ian Hughes (CoL Operations Director) and Simon Causer (CoL Head of Security for the City's properties).
- 18. Progress is also being monitored at Senior Security Board, chaired by the Town Clerk with the Chief Officer Team, Commander Khan, Richard Woolford, Ian Hughes, Simon Causer and DCI Tony De-Wilde (Head of CT) also in attendance. Both the CoLP and CoL are working together in partnership to ensure a united response.

Conclusion

- 19. Full detail of Martyn's Law is currently unknown.
- 20. As part of the engagement programme surrounding Martyn's Law, the Home Office will be hosting a series of webinars during February and March, which will involve a presentation on Martyn's Law along with an opportunity for questions and answers. CoLP will be sharing the invite to this event with stakeholders.
- 21. Any further updates will be provided to Commander Khan at Contest Steering Group who will take this onward to the Police Authority Board.

Appendices

None

Background Papers

- Pol 68-22 Protect Duty Update (September 2022). Author DI Jo Northcott
- Protect Duty Consultation Paper (June 2021). Author lan Hughes

DI Jo Northcott

Counter Terrorism - Protect

T: 07526 976 403

E: joanne.northcott@cityoflondon.gov.uk

Committee(s):	Dated:
Policy and Resources Committee	23/02/2023
Subject: Policy and Resources	Public
Contingency/Discretionary Funds	
Which outcomes in the City Corporation's Corporate	All
Plan does this proposal aim to impact directly?	
Does this proposal require extra revenue and/or	No
capital spending?	
If so, how much?	£0
What is the source of Funding?	N/A
Has this Funding Source been agreed with the	N/A
Chamberlain's Department?	
Report of: Chamberlain	For Information
Report Author: Geraldine Francis - Chamberlain	

Summary

This report provides the schedule of projects and activities which have received funding from the Policy Initiatives Fund (PIF), the Policy and Resources Committee's Contingency Fund, Committee's Project Reserve and COVID19 Contingency Fund for 2022/23 and future years with details of expenditure in 2022/23. The balances remaining for these Funds for 2022/23 and beyond are shown in the Table below.

Fund	2022/23 Balance Remaining after Approved Bids £	2023/24 Balance Remaining after Approved Bids £	2024/25 Balance Remaining after Approved Bids £	2025/26 Balance Remaining after Approved Bids
Policy Initiative Fund	264,356	574,000	900,000	1,200,000
Policy & Resources Contingency	347,189	285,000	285,000	300,000
Policy & Resources Project Reserve	343,000	0	0	0
COVID19 Contingency	172,496	0	0	0

Recommendation(s)

Members are asked to:

• Note the report and contents of the schedules.

Main Report

Background

- 1. The purpose of the Policy Initiatives Fund (PIF) is to allow the Committee to respond swiftly and effectively with funding for projects and initiatives identified during the year which support the City Corporation's overall aims and objectives.
- 2. The current process for identifying which items should sit within the PIF are if they fall under the below criteria:
 - Items that relate to a specific initiative i.e. research.
 - Sponsorship/funding for bodies which have initiatives that support the City's overall objectives; and
 - Membership of high-profile national think tanks.
- 3. To restrict the depletion of funds in future years, a two-year time limit is in place on multiyear PIF bids, with three years being an option by exception. To ensure prioritisation within the multiyear bids, the PIF from the financial year 2019/20 and onwards has £600k of its total budget put aside for multiyear bids with the rest set aside (£600k) for one off allocations, with the option to 'top up' the multiyear allocation from the balance if members agree to do so. This will ensure that there should always be enough in the PIF to fund emerging one-off opportunities as they come up.
- 4. PIF bids need to include a measurable success/benefits criterion in the report so that the successful bids can then be reviewed to see what the outcomes are and if the works/activities meet the objectives of the PIF. These measures will be used to review PIF bids on a six-monthly basis. This review will aide members in evaluating the effectiveness/benefits of PIF bids supported works/activities which can be taken into consideration when approving similar works/activities in the future.
- 5. When a PIF bid has been approved there should be a reasonable amount of progress/spend on the works/activities within 18 months of approval which allows for slippage and delays. If there has not been enough spend/activity within this timeframe, members will be asked to approve that the remaining allocation be returned to the Fund where it can be utilised for other works/activities. If the Department requires funding for the same works/activities again at a later date, it is suggested that they re-bid for the funding. If there is a legitimate reason, out of the Department's control, which has caused delays, it is recommended that these are reviewed by Committee as needed.
- 6. The Committee Contingency Fund is used to fund unforeseen items of expenditure when no specific provision exists within the Policy Committee's budget such as hosting one-off events.
- 7. The Committee's Project Reserve is a limited reserve which has been established from funds moved from the Projects Sub Committee Contingency Fund as approved in May 2019's Policy and Resources Committee. The initial amount

transferred to this reserve totalled £450,000 from the Project Sub Committee, this is not an annual Contingency but a one-off sum. It is suggested that this reserve is used for project type spend.

8. The COVID19 Contingency Fund is a time limited fund established to meet any unforeseen items of expenditure due to the COVID19 virus such as; to enact contingency planning arrangements, support unforeseen expenditure required to support service community which cannot be met from local budgets and to support/implement guidance issued by the government where there is no other compensating source of funding. The Town Clerk and Chamberlain have delegated authority to approve bids to this fund that are under £250,000.

Current Position

- 9. Appendices 1 to 3 list committed projects and activities approved by this Committee for the current and future financial years with the remaining balances available for the PIF (Appendix 1), your Committee's Contingency (Appendix 2) and the Policy & Resources Project Reserve (Appendix 3). Bids against the COVID19 Contingency Fund (Appendix 4) has either been approved by the Town Clerk and Chamberlain under delegated authority or by this Committee.
- 10. The balances that are currently available in the Policy Initiatives Fund, Committee Contingency Fund, Committee's Project Reserve and COVID Contingency for 2022/23 are shown in the Table below.

Fund	2022/23 Opening Balance	2022/23 Approved Bids	2022/23 Balance Remaining after 2022/23 Approved Bids	2022/23 Pending Bids	2022/23 Balance Remaining after 2022/23 Pending Bids	
	£	£	£	£	£	
Policy Initiative Fund	2,409,892	(2,145,536)	264,356	0	264,356	
Policy & Resources Contingency	604,354	(257,165)	347,189	(10,000)	337,189	
Policy & Resources Project Reserve	343,000	0	343,000	0	343,000	
COVID19 Contingency	727,496	(555,000)	172,496	0	172,496	

11. The remaining multiyear allocation is shown in the Table below with details, as shown in Appendix 1, prior to any allowances being made for any other proposals on today's agenda.

	2022/23	2023/24	2024/25	2025/26
Balance remaining of Multiyear PIF allocation	£0	£100,000	£300,000	£600,000

Corporate & Strategic Implications

- 12. Strategic implications Although each PIF application has to be judged on its merits, it can be assumed that they may be helping towards contributing to a flourishing society, supporting a thriving economy and shaping outstanding environments as per the corporate plan.
- 13. Financial implications Each PIF application should be approved on a case by case basis and Departments should look to local budgets first before seeking PIF approval, with PIF requests only being submitted if there is no funding within local budgets available.
- 14. Resource implications None
- 15. Legal implications None
- 16. Risk implications None
- 17. Equalities implications None
- 18. Climate implications None
- 19. Security implications None

Appendices

- Appendix 1 PIF 2022/23 and Future Years
- Appendix 2 P&R Contingency 2022/23 and Future Years
- Appendix 3 P&R Project Reserve 2022/23
- Appendix 4 COVID19 Contingency 2022/23

Geraldine Francis

Accountancy Assistant, Chamberlain

T: 020 7332 1770

E: Geraldine.francis@cityoflondon.gov.uk

Policy and Resources Committee - Policy Initiative Fund 2022/23 to 2025/26

Budget	2022/23	2023/24	2024/25	2025/26
Initial budget	£ 1,200,000	£ 1,200,000	£ 1,200,000	£ 1,200,000
Uncommited balance brought forward from 2021/22	£ 137,307	£ -	£ -	£ -
Unspent balances deferred from 2021/22	£ 869,049	£ -	£ -	£ -
Unspent balances in 2021/22 returned to Fund	£ 203,536	£ -	£ -	£ -
	£ -	£ -	£ -	£ -
	£ -			
Revised Budget	£ 2,409,892	£ 1,200,000	£ 1,200,000	£ 1,200,000

Date	Name	2022/23	Bid	2022/23 Actual	202	23/24 Bid	2024/2	5 Bid	2025/26 Bid
07/07/16	London Councils Summit	£ 16,0	000	£ -					
22/02/18	Sponsorship of Wincott Awards	£ 4,0	000	£ 4,000					
07/06/18	City of London Corporation - Engagement with Strategy World Economic Forum (WEF)	£ 76,	339	£ 45,710					
05/07/18	Events Partnership with The Strand Group, King's College London	£ 35,	787	£ 22,000					
17/10/19	City Week 2020 Event Sponsorship	£ 25,0	000	£ 25,000					
20/02/20	Future.Now - Application for Funding	£ 17,0	000	£ 1,000					
20/02/20	Sports Engagement Events & Initiatives (Tokyo 2020 Games)	£ 30,	236	£ 29,808					
11/06/20	British Foreign Policy Group	£ 17,0	000	£ -					
24/09/20	Commitment to UN Sustainable Development Goals	£ 29,4	450	£ 550					
21/01/21	Support for Innovate Finance	£ 100,	000	£ 100,000	£	150,000			
Urgency	Investment Support Membership	£ 367,	000	£ -	£	183,000			
18/02/21	Commonwealth Enterprise and Investment Council: Renewal of Strategic Partnership	£ 20,0	000	£ 20,000					
08/04/21	Standing International Forum of Commercial Courts	£ 50,0	000	£ 50,000	£	50,000			
06/05/21	Options to Promote Supplier Diversity	£ 17,0	000	£ 11,067					
08/07/21	Voluntary Carbon Markets	£ 4,8	806	£ 4,750					
08/07/21	Adoption of Competitiveness Strategy - Development of an 'Asset Under Management' Campaign	£ 70,0	000	£ 19,850					
16/11/21	Sports Engagement Update	£ 75,0	000	£ 33,606	£	-	£	-	
16/12/21	Impact Investment Institute Membership (III)	£ 87,0	000	£ -	£	113,000	£ 100	0,000	
20/01/22	Summit on Impact Investing	£ 100,	000	£ 93,505					
17/02/22	Franco-British Young Leaders' Programme - Gala Dinner 2022	£ 20,0	000	£ 14,201					
17/02/22	Support for Financial and Literacy Inclusion Campaign	£ 75,0	000	£ 75,000					
17/02/22	Commonwealth Games Baton Relay Celebrations	£ 70,0	000	£ 32,344					
05/05/22	Support for Integrity Council for the Voluntary Carbon Market (IC-VCM) & UK-VCM	£ 130,	000	£ 105,000	£	130,000	£ 200	0,000	
13/06/22	The Beckett Pageant For London	£ 10,9	918	£ 10,918					
Urgency	CFIT	£ 500,	000	£ 318,262					
Urgency	Support for Task Force to delivery Code of Conduct for Environment, Social and Governace (ESG) Ratings Providers	£ 58,0	000	£ -					
Urgency	Enhancing the impact of CoL's Overseas workstreams through a permanent presence	£ 60,0	000	£ 2,967					
Urgency	Crypto AM Summit & Awards	£ 50,0	000	£ 50,000					
15/12/22	Vision 2030 – laying the foundations for the success of UK Financial & Professional Services	£ 30,0	000	£ -					
	T-t-I Allt	6 2 4 4 7 7	F26	4 000 520 12	_	636.000		2 000	•
	Total Allocations	£ 2,145,	_	1,069,539.12		626,000		0,000	
	Balance Remaining	£ 264,	356		£	574,000	£ 90	0,000	£ 1,200,000

	Multi Year PIF Bids		2022/23 Bid	20	23/24 Bid	20	24/25 Bid	202	25/26 Bid
	Multi Year PIF Allocation		730,000	£	726,000	£	600,000	£	600,000
24/09/20	Commitment to UN Sustainable Development Goals		£ 10,000						
21/01/21	Support for Innovate Finance		£ 250,000	£	150,000				
18/02/21	Commonwealth Enterprise and Investment Council - Renewal of Strategic Partnership	:	£ 20,000						
Urgency	Investment Support Membership		£ 183,000	£	183,000				
08/04/21	Standing International Forum of Commercial Courts	:	£ 50,000	£	50,000				
16/12/21	Impact Investment Institute Membership (III)		£ 87,000	£	113,000	£	100,000		
05/05/22	Support for Integrity Council for the Voluntary Carbon Market (IC-VCM) & UK-VCM	:	£ 130,000	£	130,000	£	200,000		
•	Total Multi Year Allocations		£ 730,000	£	626,000	£	300,000	£	
	Multi Year PIF Allocation Balance		-	£	100,000	£	300,000	£	600,000

 Bids for Committee's Approval: 23 February 2023

 Finalising CoL Overseas Presence
 65,000
 100,000
 50,000

 -

This page is intentionally left blank

Policy and Resources Committee - Contingency 2022/23 to 2025/26

Budget		2022/23		2023/24	2024/25		14	2025/26
Initial Budget	£	300,000	£	300,000	£	300,000	£	300,000
Uncommited balance brought forward from 2021/22	£	210,719	£	-	£	-	£	-
Unspent balances deferred from 2021/22	£	92,863	£	-	£		£	-
Unspent balances in 2021/22 returned to Fund	£	772	£	-	£	-	£	-
Revised Budget	£	604,354	£	300,000	£	300,000	£	300,000

Date	Name	20	22/23 Bid	2022	2/23 Actual	20	23/24 Bid	202	24/25 Bid	202	25/26 Bid
08/05/14	City of London Scholarship - Anglo-Irish Literature	£	19,850	£	-	£	-	£	-	£	-
20/02/20	Common Council Elections in March 2021 - funding a high-profile advertising campaign	£	14,059	£	2,980	£		£	-	£	-
10/12/20	Electoral Registration Campaign Manager	£	22,219	£	18,460	£	-	£	-	£	-
Urgency	Lord Mayor's Show Arrangements	£	15,000	£	15,000	£	15,000	£	15,000	£	-
14/10/21	Election Engagement Campaign	£	15,037	£	3,868	£	-	£	-	£	-
09/06/22	Civic Affairs	£	60,000	£	2,200	£	-	£	-	£	-
09/08/22	River Thames Reflections Flotilla	£	15,000	£	15,000	£	-	£	-	£	-
Urgency	Crossrail Art Programme – Liverpool Street Artworks and Close-Out Matters	£	36,000	£	-	£	-	£	-	£	-
Urgency	Survey of City Residents & Workers	£	60,000	£	40,030	£	-	£	-	£	-
	Total Allocations	£	257,165	£	97,539	t	15,000	£	15,000	t	
	Balance Remaining	£	347,189	_	31,333	£	285,000		285,000		300,000

Bids for Committee's Approval: 23 February 2023

- Worker Engagement: The City Belonging Project

- Introducing Electronic Voting

Total Balance if pending bids are approved

337,189

10,000

-

70,000

£ 215,000 £ 285,000 £ 300,000

This page is intentionally left blank

Policy and Resources Committee Project Reserve: 2022/23

Budget	2022/23	
Initial Budget	£	450,000
<u>Less</u> : 2019/20 spend	-£	30,000
<u>Less</u> : 2020/21 spend	-£	66,422
<u>Less</u> : 2021/22 spend	-£	10,578
Revised Budget	£	343,000

Date	Name	202	2/23 Bid	2022/23 Actual
		£	-	£ -
	Total Allocations	£	•	£ -
	Balance Remaining	£	343,000	

Bids for Committee's Approval: 23 February 2023

Total Balance if pending bids are approved

£ 343,000

This page is intentionally left blank

Policy & Resources Committee - COVID Contingency 2020/21 - 2022/23

Budget		2020/21		2021/22	2	2022/23
Initial Budget	£	1,500,000				
Funding moved from Brexit funding - City Fund	£	239,270				
Funding moved from Brexit Funding - City's Cash	£	413,276				
Uncommited funding carried forward from 2020/21 - City Fund			£	85,000		
Uncommited funding carried forward from 2020/21 - City's Cash			£	394,546		
Additional Funds (Previously ringfenced for GSMD)			£	600,000		
Funding transferred from PIF & Finance Contingency			£	500,000		
Uncommitted funding carried forward from 2021/22 - City's Cash					£	727,496
Revised Budget	£	2,152,546	£	1,579,546	£	727,496

Date	Name	20	20/21 Bids	202	21/22 Bids	202	2/23 Bids
03/04/20	SMTA Rates Bill	£	67,000				
21/04/20	COLPAI - CCTV	£	41,000				
17/04/20	Support the Mortality Management Group	£	27,000				
24/04/20	Direct Access Server Replacement + Additional Server	£	37,000				
06/05/20	PPE Purchasing	£	4,000				
11/05/20	CoLP IT Resilience	£	263,000				
28/05/20	Open Spaces PPE and HSE	£	65,000				
09/06/20	Using Public Transport and Social Distancing - Face Coverings	£	25,000				
24/06/20	CoL IT - Remote Working upgrades and expenses	£	81,000				
09/07/20	City of London Academies Trust Funding Request for Summer Provision 2020/21	£	70,000				
08/07/20	Everyone In - Rough Sleeping Response	£	261,000				
27/07/20	Brakespear Mortuary	£	32,000				
05/10/20	Public Health Communications Officer	£	50,000				
19/11/20	Communications with Residents	£	28,000				
10/12/20	Dedicated City Corporation News Hub on City AM	£	45,000				
21/12/20	Dedicated strategic support on social care to the Chief Executive of Ealing	£	9,000				
22/01/21	Letter drops to City residents	£	24,000				
10/02/21	Public Health Communications Officer extended			£	40,000		
18/03/21	Dedicated City Corporation News Hub on City AM			£	45,000		
11/03/21	Recovery Promotional Campaign			£	250,000		
19/03/21	Covering the cost of Hands-Face-Space COVID19 Campaign Materials	£	13,000		, , , , , , , , , , , , , , , , , , , ,		
26/03/21	Contributions towards Pan London Mortality Wace 1 Costs	£	16,000				
31/03/21	Mental Health & Well Being support to Acadamies	£	320,000				
31/03/21	Laptops required for new starters and replacing broken devices	£	195,000				
13/04/21	Temporary Communication sLead	T -		£	40,000		
13/04/21	Letter drops to Residents: May & June			£	16,000		
08/06/21	Committee Meeting Live Streaming			£	68,000		
01/07/21	Return to work costs			£	14,000		
07/07/21	Mailing to city residents			£	8,000		
05/08/21	Public Health Comms Officer			£	40,000		
19/08/21	Phone licences			£	6,000		
20/09/21	IT costs for home working			£	38,000		
22/10/21	Culture Communications Officer	1		£	40,000		
10/11/21	65a Basinghall use as a Covid Test Centre			£	90,000		
16/12/21	City Matters Special Eedition - COVID Booster Campaign			£	18,000		
16/12/21	Covid Test Cenre and Pop-up Centres	1		£	54,050		
20/01/22	City Fund - Leadenhall Market Covid-19	l		£	85,000	£	265,000
15/03/22	Public Health Communications Officer	l			22,000	£	40,000
29/04/22	Square Mile Recovery Communications Officer	l				£	80,000
01/08/22	Public Health Communications Officer	l				£	80,000
18/08/22	Guildhall - 65a Basinghall use as a Covid Test Centre					£	90,000
10/00/22	Cununum Cod Bushighun ase as a covia rest centre					_	30,000
		l					
		l					
	Total Allocations	£	1,673,000	£	852,050	£	555,000
	Non ringfenced balance (City's Cash)	Ī	_,,,,,,,,,,	£	727,496		172,496
	Non ringfenced balance (City 5 cash) Non ringfenced balance (City Fund)	1		£	121,430	£	172,490
		<u> </u>		£	727 406	£	
	Total Balance Remaining			Ľ	727,496	L	172,496

Bids pending Town Clerks Approval: 23 February 2023

Total Balance if pending bids are approved

£ 727,496 £ 172,496

Date Name 2020/21 Bids 2021/22 Bids 2022/23 Bids

Agenda Item 23b

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



Agenda Item 23c

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



Agenda Item 23d

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



Agenda Item 23e

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



Agenda Item 23f

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



Agenda Item 28b

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



















By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.





By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



